

DSC Change Proposal Document

Xoserve Requestor to fill in sections coloured ■

Xoserve Governance Team to fill out all of the information in the sections coloured ■

General Details

Change Reference:	XRN 6102	
Change Title:	Updates to the CDSP Service Description Table (v38)	
Date Raised:	23/06/2026	
Requestor Details	Name:	Ange Clarke
	Email:	Angela.clarke@xoserve.com
	Telephone:	0121 229 2050
	Sponsor:	Jayne McGlone
Change Requested	<input checked="" type="checkbox"/> Amendment to DSC Service Description Table	<input type="checkbox"/> Amendment to CDSP Service Document

Amendment to DSC
Service Description Table

- Introduction of new lines
- Deletion of existing lines
- To merge existing lines
- Cosmetic changes
- Amendment to DSC Document

This Change Proposal (CP) is to request approval for a number of amendments to the Service Description Table as detailed below. The proposed amendments are highlighted in red in the draft version of the Service Description Document that is embedded within this CP.

This CP will be taken for information at the ChMC on 8th July 2026 and for approval at CoMC on 15th July 2026

Updates to support Mod0864 -Update of UNC Code Communication Methods

This Mod requested the deletion of the Code Communication method 'facsimile' and 'fax' within UNC documents and where appropriate, replace with alternative Code Communication methods. This has now been implemented and as a result the SDT Table has been updated to reflect that the communication method is now by e-mail as opposed to facsimile or fax for the service lines listed below:-

Service Number Reference
ASGT-CS-SA7-11
ASGT-CS-SA8-12
ASGT-CS-SA8-13
ASGT-CS-SA8-14
ASGT-CS-SA8-15
ASGT-CS-SA8-16
ASGT-CS-SA8-19
ASGT-CS-SA8-23
ASGT-CS-SA8-25
ASGT-CS-SA8-29
ASGT-CS-SA8-30
ASGT-CS-SA8-31
ASGT-CS-SA8-32

General Housekeeping

The SDT has been updated to replace all references to the company name National Grid

to National Gas and the amendments are shown in red text in the attached version of the SDT (38.1)

Proposed amendments to existing Service Lines

The service lines below were reviewed as part of an internal audit and require updates to align with the UK Link Manual.

Reference	Description	Current Performance Standard	Proposed amendment
ASGT-CS-SA14-01	Operation, management and support of UK Link Gemini including the provision of operational support.	Provide 99% availability of UK Link Gemini within scheduled service hours	Provide 99.90% availability as stated within the UK Link Manual
ASGT-CS-SA14-02	Monitoring of performance, utilisation and efficiency of Application Servers	Provide 99% availability of UK Link Gemini within scheduled service hours	Provide 99.90% availability as stated within the UK Link Manual

Service Lines proposed for removal

The following Service lines were reviewed as part of an internal audit and it was found that they are no longer live services therefore the CDSP seeks approval to remove them from the Service Description Table


Reference	Description	Proposed amendment
ASGT-CS-SA9-02	Provision of Supplier id to Energy Theft Tip-Off Service	This service has not been in place since 2021 and the CDSP recommends that it is removed
ASGT-CS-SA10-07	Notification to the Transporter where	This was picked up as part of an

		<p>the CDSP believes a User is not undertaking its Code obligations for the calculation of consumption in conjunction with the validation of meter readings</p>	<p>internal audit that confirmed that there was a decision made at a DN Constituency meeting in Sept 2022 to remove this line however, it did not follow the formal Governance process at the time to request its removal from the CDSP Service Description Table</p>
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New Service Lines to be Introduced

CoMC are requested to approve the introduction of the following Service lines have been drafted in support XRN5808 -Providing Notification to DNs and IGTs for Capacity and Nomination Referrals Awaiting Action. Full details are included within the attached table

Service line ref	Description	Trigger
ASGT-NC-SA9-23	<p>A CDSP Service provided to Distribution Networks consisting of a Referrals Daily Summary Report (DSR) that might contain one or more of the following:</p> <ul style="list-style-type: none"> • SLSP • Capacity • Capacity Decrease • Capacity Increase • Grid Reference • Distance • Priority 	<p>New customer referrals that have been submitted into the UKL Portal during the previous Business Day.</p>
ASGT-NC-SA9-24	<p>A CDSP Service provided to Distribution Networks consisting of a Referrals Daily Summary Report (DSR) that might contain one or more</p>	<p>Any outstanding customer referrals that are within three (3) Supply Point System Business Days of the Referral SLA expiration date.</p>

		of the following: <ul style="list-style-type: none"> • SLSP • Capacity • Capacity Decrease • Capacity Increase • Grid Reference • Distance • Priority 	
	ASGT-NC-SA9-25	Manage and maintain a Referrals DSR Distribution List	Distribution Network Operator users either opt-in or opt-out to receive the Referrals DSR
	Service Line Ref	Description	Trigger
	ASiGT-NC-SA9-14	Referrals Daily Summary Report (DSR) that might contain one or more of the following: <ul style="list-style-type: none"> • SLSP • Capacity • Capacity Decrease • Capacity Increase • Grid Reference • Distance • Priority 	New customer referrals that have been submitted into the UKL Portal during the previous Business Day.
	ASiGT-NC-SA9-15	Referrals Daily Summary Report (DSR) that might contain one or more of the following: <ul style="list-style-type: none"> • SLSP • Capacity • Capacity Decrease • Capacity Increase • Grid Reference • Distance • Priority 	Any outstanding customer referrals that are within three (3) Supply Point System Business Days of the Referral SLA expiration date.
ASiGT-NC-SA9-16	Manage and maintain a Referrals DSR Distribution List	IGT Users either opt-in or opt-out to receive the Referrals DSR	
<p>CDSP SDT v38.1</p>  <p>CDSP Service Description Table v38</p>			



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Presented at ChMC for information

Date:	08 July 2026
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CoMC Voting Outcome

Voting Outcome:	<input type="checkbox"/> Amendment to CDSP Document	
	<input checked="" type="checkbox"/> Amendment to CDSP Service Description Table	
Comments		
Meeting Date:	Click here to enter a date.	
Overall Outcome:	<input type="checkbox"/> No	<input type="checkbox"/> Yes

Please send the completed forms to: pmo@xoserve.com

Version Control

Version	Status	Date	Author	Remarks
0.1	Draft	13/05/2020	Angela Clarke	Template created based on DSC Change Proposal Document doc v7
0.2	Sent for review	15/06/2020	Angela Clarke	Amended to make it clear that any changes are presented at ChMC for information only
1	Approved	25/06/2020	Angela Clarke	Final version approved by Sam Lattimer
2	Approved	23/06/2026	Angela Clarke	Template updated to reflect new branding
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