



# Gemini Sustain Plus Focus Group

18 March 2024  
1pm – 3pm

In partnership with



**Please be aware this session will be recorded, and the recording will be published on the Xoserve website.**

**Does anyone have any objections?**

# Agenda

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## Introduction and Sustain Plus Overview

- Andy Simpson

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Programme progress updates

- Andy Simpson

Change Pack update

- Andy Simpson

Cutover approach

- Andy Simpson

Gemini User Audit Update

- Beverley Viney

Market Trials

- Karl Davidson

API and security update

- Nathan Prince & Andrew Baynes

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## System Demo

- Maneesh Dharmarajan

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## Questions and feedback – from Q&A

- Andy Simpson

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## What's next ?

- Andy Simpson / Chris Gumbley
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# Introduction



Welcome to our fourth Gemini Sustain Plus Focus Group



Your attendance and feedback is helping us! Please keep using the Q and A tab



Focus of today's meeting – Connectivity and Market trials



We will also share our planning assumptions on implementation cutover and the associated outages

# Sustain Plus Programme Progress Overview



80% of development is complete



60% of functional UAT is complete



Work on non-functional requirements, environments and APIs continues



System Integration Testing has progressed well and End to End business scenario Testing commenced

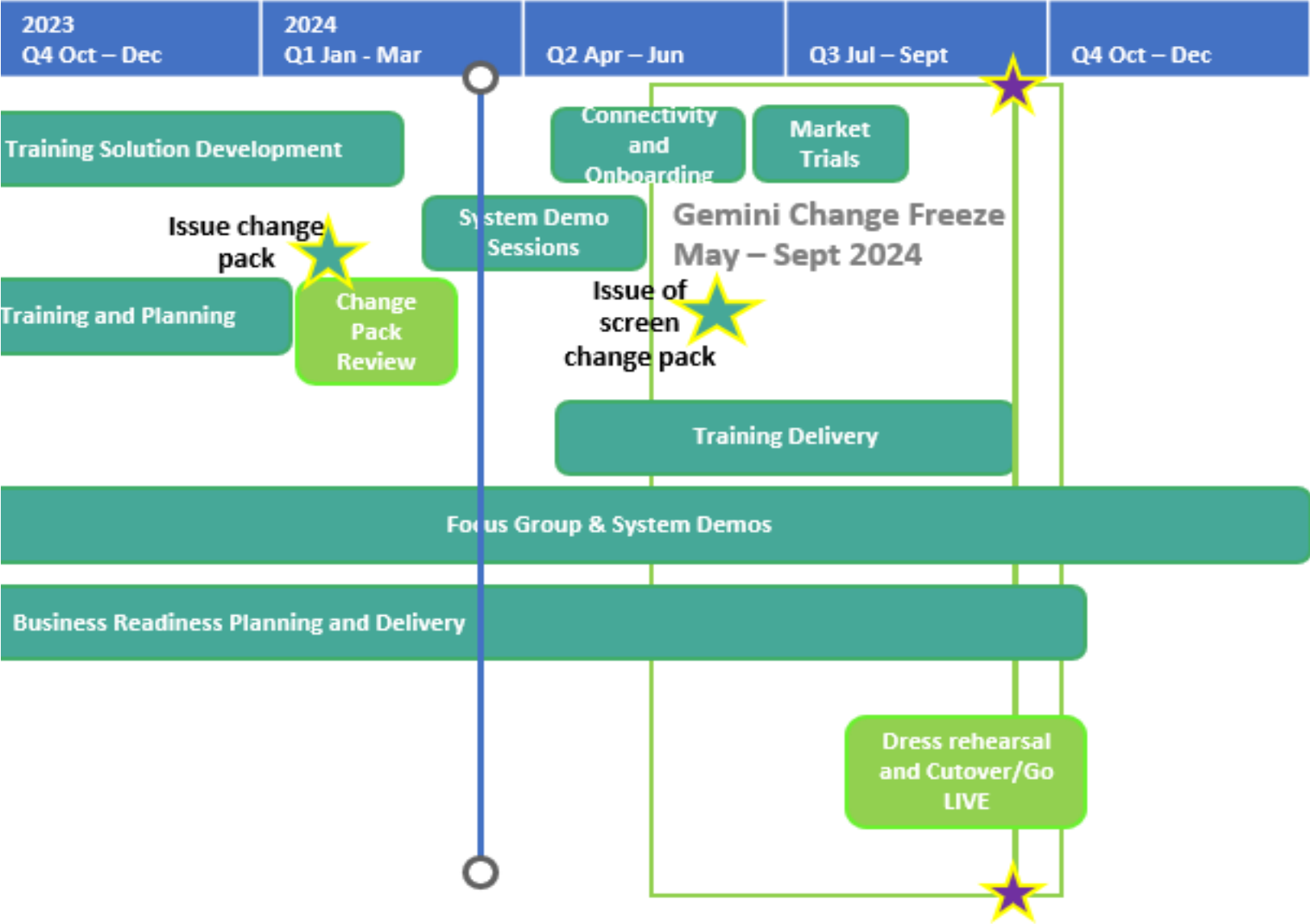


Further On-Line Training modules created



Detailed Cutover design has commenced

# Gemini Sustain Plus Timeline



# Change Pack Update



The change pack was issued in January and approved at the February Change Managers Meeting [xrn5564-design-change-pack-chmc-updated](#)

There were some questions in the responses, and these can be found on Xoserve website [here](#).



Customer Connectivity and Onboarding will commence in April.



Timeline as previously displayed remains on track.



Further detail on specific screen changes will be provided in an 'Information' Change Pack in June.



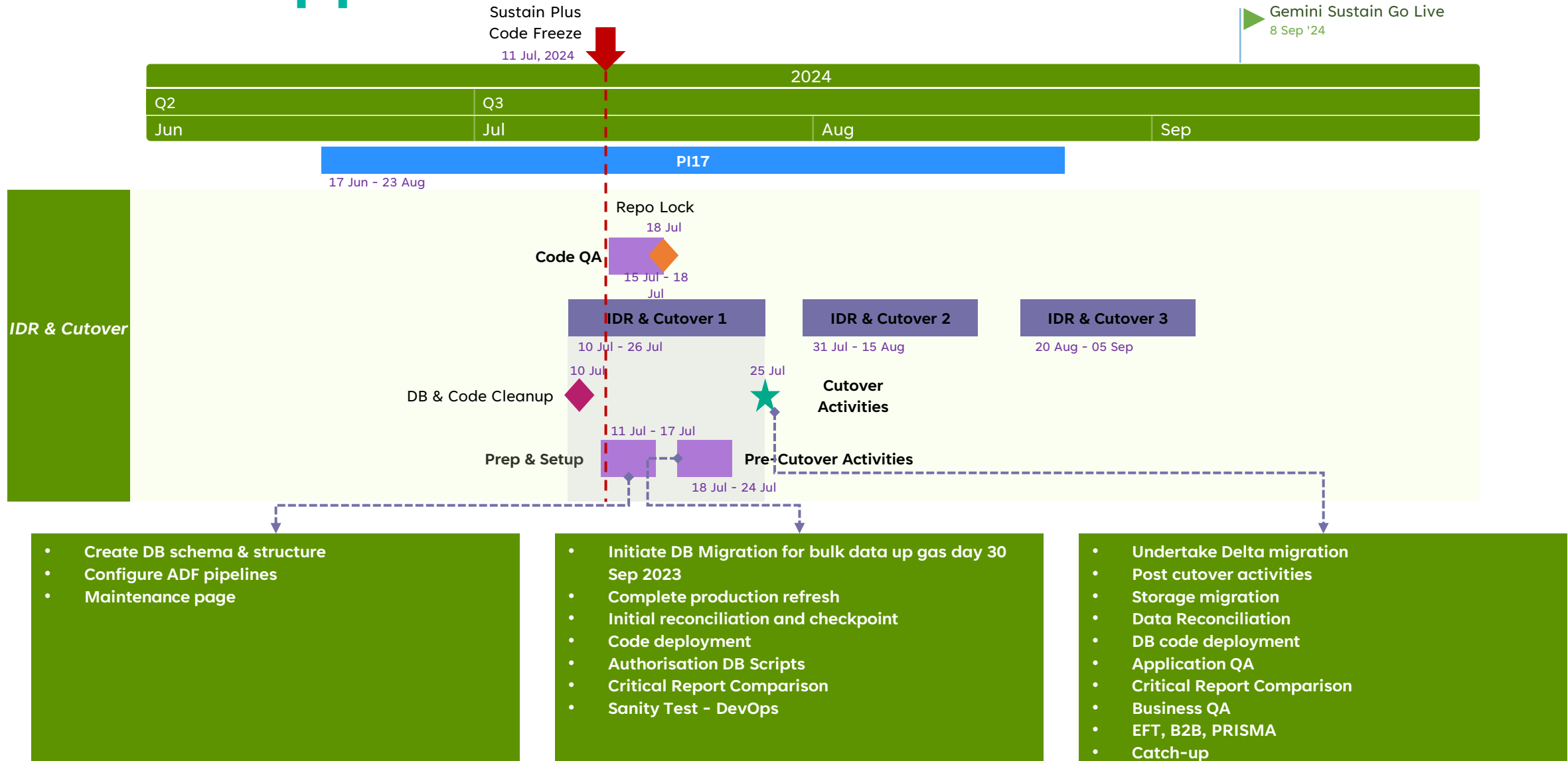
# Cutover approach





# Cutover approach

Cutover window estimated to be 3am to 1pm





# Gemini User Audit Update



# Gemini User Audit

- As part of the Upgraded Gemini, we will be moving to federated access for the Gemini User IDs, which will require users to utilise their work email address.
- We have written to all LSOs and Contract Managers asking to nominate a lead in your organisation for an audit and providing the email addresses of your Gemini Users and received a 91% response for nominated lead for organisations that are held within Gemini.
- We are pleased to report that the majority are actively engaging in this activity and 90% of you have provided us updated Gemini user details – Thank you!
- We are now in the process of setting up the new Gemini User IDs with the details you have provided.
- If you haven't already been contacted, this implies we may not have the correct contact details. Therefore, please email [Geminiengagement@correla.com](mailto:Geminiengagement@correla.com) to provide the nominated lead for your organisation urgently.
- **Please note if you do not participate in this you will not get the new Gemini User IDs to be able to onboard and access in September.**



# Connectivity, Onboarding and Market Trials update



# Market Trials



**Connectivity (01/04/2024 – 31/05/2024)**– This phase of the programme will support the industry to connect to both the Market Trials and the upgraded Gemini Production, ahead of this period we will share the IPs, URL's and API credentials to connect to our Market Trials and Production environment. Technical surgeries will be available for organisations to book onto, the link will be shared.

**Onboarding (01/04/2023 – 31/05/2024)**– During this period we will generate the Gemini user IDs for both the Market Trials and the upgraded Gemini production system. Upon successful completion of connectivity to the environment and onboarding, users will view a read-only home log-in page, this will ensure Gemini users will be ready for both Market trials phase and go-live.

**We encourage you to complete Connectivity and Onboarding by 31 May and ahead of Market Trials**



**Market Trials (03/06/2024 – 19/07/2024)** – This 7 week period will allow Market Trials participants to trial a set of key processes supported by dummy data to familiarise themselves with the new look and feel of the upgraded Gemini application. It will also provide an opportunity to view any changes that maybe introduced, as well as to navigate any other screens that have been fully developed but not supported by data.

# Checklist for Connectivity, Onboarding and Market Trials

Please use the following as a checklist for Connectivity, Onboarding and Market Trials

- Check your organisation can access the HTTPS URLs below\*:

Gemini Market trials Environment

<https://test.geminiplus.co.uk/mkt/>

Gemini To be Production

<https://geminiplus.co.uk/>

\*The URLs are supported by the 4 main browsers Google Chrome, Microsoft Edge, Safari, Firefox running in support versions.

- If required** white list Azure front door IPs which will give you access to both Market Trails and to be production, which can be found here: <https://www.microsoft.com/en-us/download/details.aspx?id=56519>
- Change URLs to API
- Ensure you have received Gemini user IDs:
  - IDs for Market trails – if you have registered to participate
  - ID(s) for to be production
- Sign onto our 121 Technical surgeries for any issues here: [Gemini Sustain Plus - Technical Surgeries | Eventbrite](#)
- You have signed up for the Training system when available, ETA May 2024
- Undertake the 2 mandatory modules (Navigation of the new Gemini UI & Training solution)
- Undertake any optional training for the processes your users conduct in Gemini

# What does successful connectivity look like?



## Login to Gemini

[Login](#)

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# What does successful Log in look like?

The screenshot shows a web browser window with the URL <https://geminiplus.co.uk/error>. The page header includes the Gemini logo, "All Favourites", a search bar, and a "My Account" dropdown menu. The main content area displays a 404 error message with a cartoon astronaut illustration. The error message reads: "404 That's an error. The requested URL was not found. Back to home". The footer contains copyright information for National Gas Transmission © 2024 and links to "About us", "Terms of Use", and "Privacy Policy". The system tray at the bottom shows the date and time as 07 Mar 2024, 12:50:18 GMT, and the environment as PROD.





# System Demo

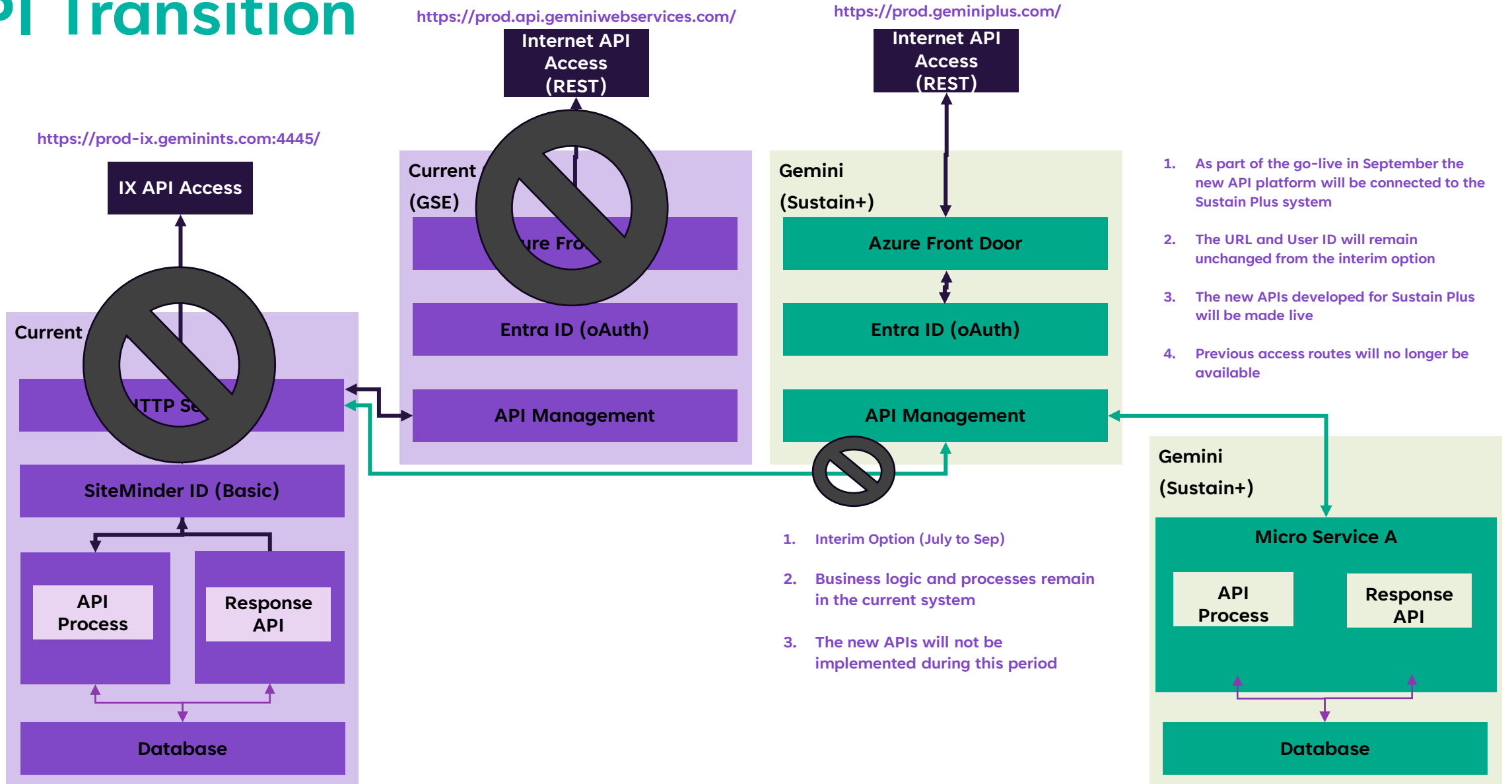




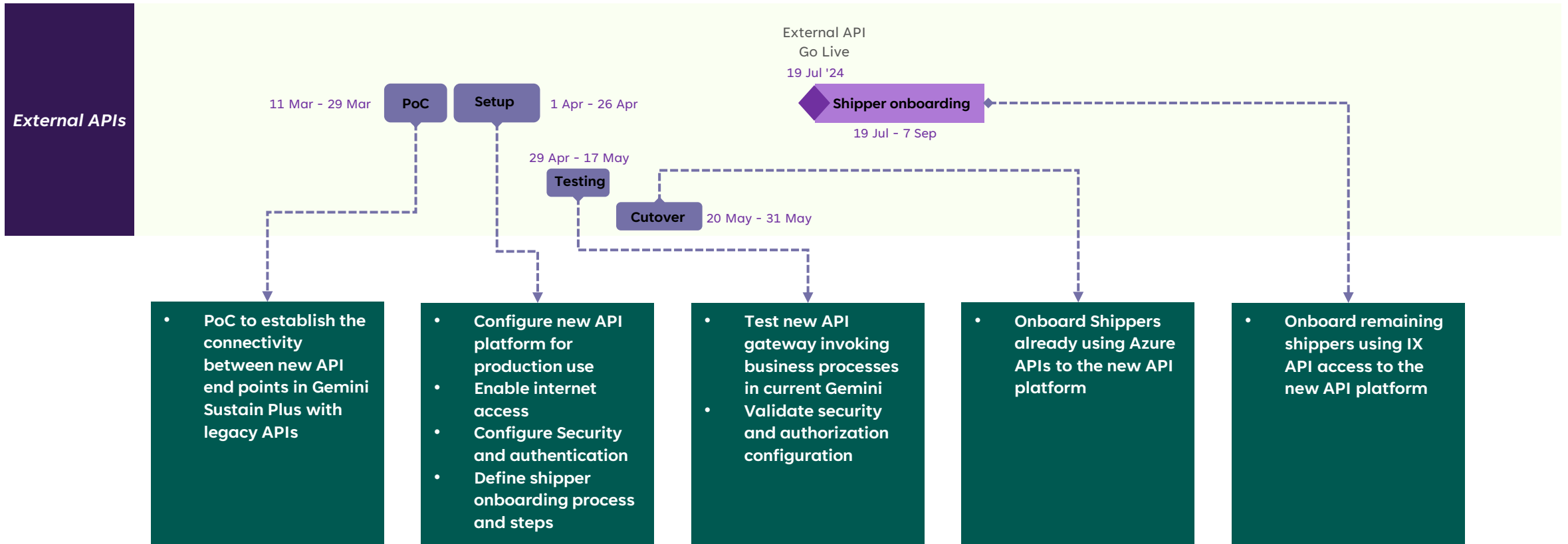
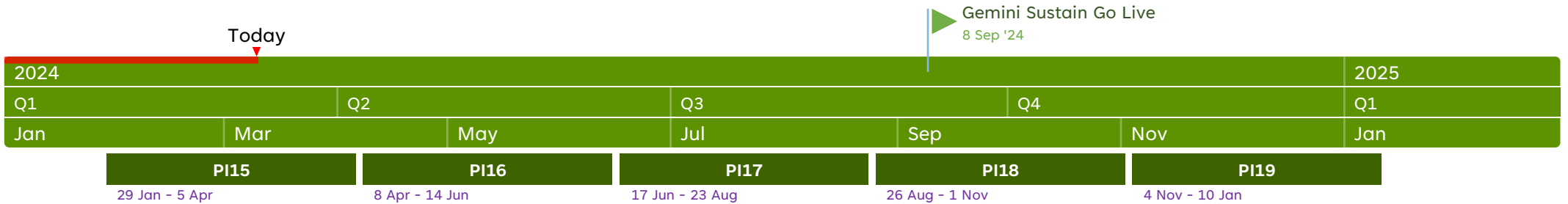
# API and Security update



# API Transition



# API High level Timeline (Estimated dates)



# Security time-out interval

- As part of Gemini Sustain Plus we are implementing a security feature to handle user sessions following a period of inactivity.
- We take security of industry data extremely seriously and as such we are aligning all of our systems to a 15 minute interval of inactivity at which point the session will be automatically logged out.
- In the event of this happening for Gemini, you will be required to log back in, you will then be automatically returned to the screen you were working on prior to the time-out. Please note the below points:
  - The new log in process will be quicker and easier than the current system
  - There will be a notification prompt advising you that an inactive session is about to time out
  - Any data entered on the screen that has not been committed or saved will be lost
  - Any in-progress queries will close and will need to be re-run
- While it is possible to adjust the 15 minute interval at a system level, it is our strong preference to keep to that standard in place to enhance the protection of industry data. However, we would welcome feedback from our Users either in support of this setting, or with specific examples where this would cause an issue.



# Q & A

Andy Simpson





# Next Steps

Andy Simpson



# Key Reminders

- **The Market Trials invitation was issued on 17 January 2024**

To participate in Market Trials, you will need to have registered by **13 May 2024**.

Please use the form below to register: <https://forms.office.com/e/mmdrJx4JJz>

- **Gemini User Ids**

If you haven't already been contacted, this implies we may not have the correct contact details. Therefore, please email [Geminiengagement@correla.com](mailto:Geminiengagement@correla.com) to provide the nominated lead for your organization.

- **Connectivity, Onboard and Market Trials Checklist**

We recommend you save the checklist provided on slide 14

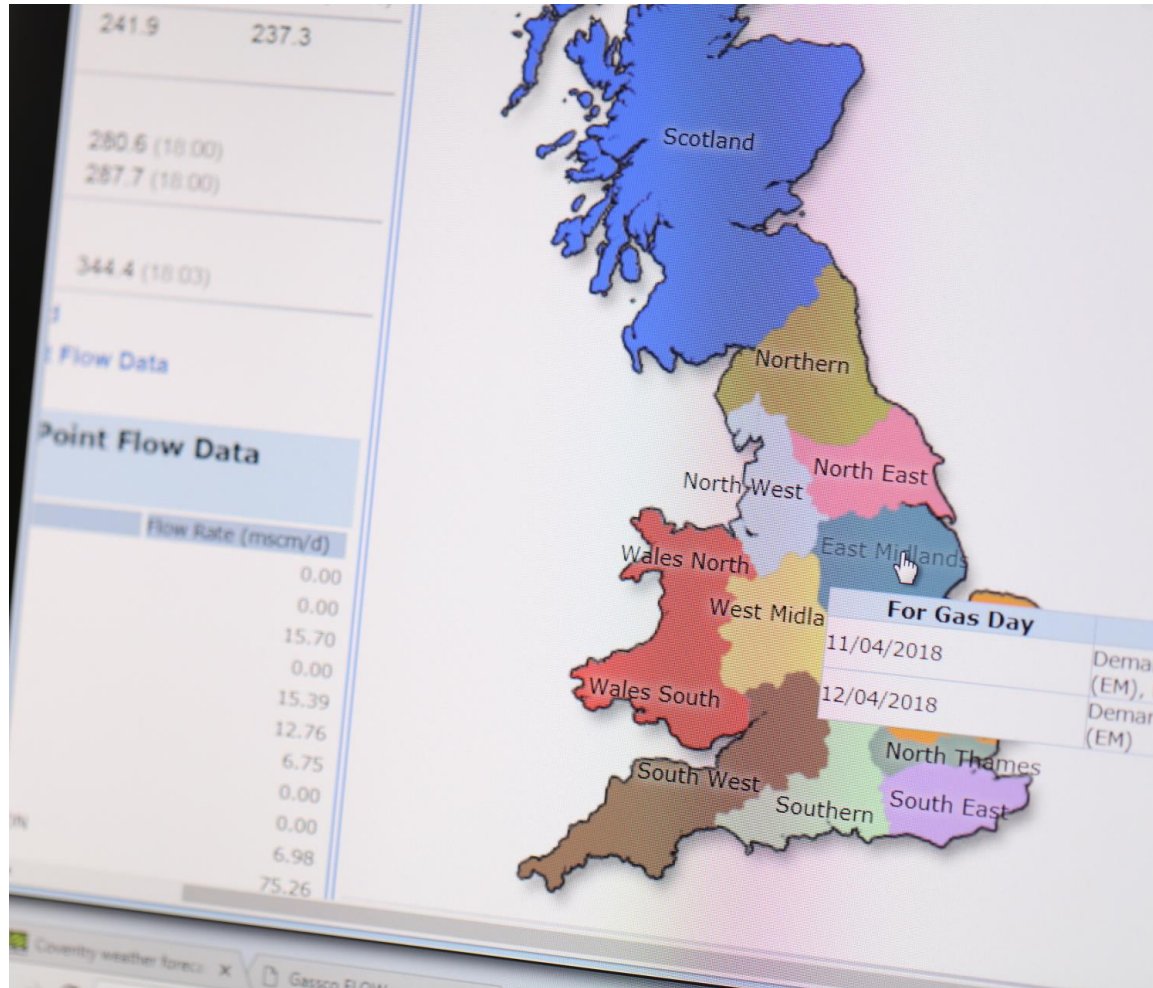


# Next Focus Group

## Next Focus Group is 22 April

- This will be an hour update, focusing on Market Trials, logistics, and support.
- What would you like us to cover at the next Focus Group?
- What do you need?

# Thank You



- All the information from today will be loaded on to our dedicated Gemini Sustain Plus Website:
  - <https://www.xoserve.com/change/investment-change/gemini-changes-overview/gemini-sustain-plus/>
- We will also update the Q&A captured today
- Please give feedback via the forms link
- If you'd like to reach out to the programme directly, please use our box account: [Box.GeminiSustainPlus@nationalgas.com](mailto:Box.GeminiSustainPlus@nationalgas.com) and a member of the team will respond