

DSC Change Proposal Document

Customers to fill out all of the information in the sections coloured

Xoserve to fill out all of the information in the sections coloured

A1: General Details

Change Reference:	XRN 5924		
Change Title:	Physical Information Exchange (PIX) Ongoing Support Options		
Date Raised:	24/04/2025		
Sponsor Representative Details:	Organisation:	Xoserve	
	Name:	Simon Harris	
	Email:	simon.harris@xoserve.com	
	Telephone:	0121 229 2642	
Xoserve Representative Details:	Name:	Simon Harris	
	Email:	simon.harris@xoserve.com	
	Telephone:	0121 229 2642	
	Business Owner:		
Change Status:	<input type="checkbox"/> Proposal	<input checked="" type="checkbox"/> With DSG	<input type="checkbox"/> Out for Review
	<input type="checkbox"/> Voting	<input type="checkbox"/> Approved	<input type="checkbox"/> Rejected

A2: Impacted Parties

Customer Class(es):	<input type="checkbox"/> Shipper	<input type="checkbox"/> Distribution Network Operator
	<input type="checkbox"/> NG Transmission	<input type="checkbox"/> IGT
	<input checked="" type="checkbox"/> All	<input type="checkbox"/> Other <Please provide details here>
Justification for Customer Class(es) selection	All DSC Customers utilise and fund the Physical Information Exchange (PIX) service as per the DSC Charging Methodology and business plan, however all PIX users are charged via Specific Services for the appropriate Options available to users.	

A3: Proposer Requirements / Final (redlined) Change

Problem Statement:	Current vendor arrangements for the support of a Physical IX service come to an end in December 2025 and considerations need to be given regarding the approach for this in light of the Cloud IX offering and roadmap for the IX service as a whole.	
Change Description:	Existing Physical IX vendor support ends in December 2025 and there are a number of options available that required consultation with DSC customers. This Change Proposal is a vehicle to be transparent with customers and gather feedback on proposals for the future of IX services, taking into consideration a number of factors such as the rollout of Cloud IX and the PSTN/ISDN switch off (which Physical IX relies on) due January 2027.	
Proposed Release:	n/a	
Proposed Consultation Period:	<input checked="" type="checkbox"/> 10 Working Days	<input type="checkbox"/> 15 Working Days
	<input type="checkbox"/> 20 Working Days	<input type="checkbox"/> Other [Specify Here]

A4: Benefits and Justification

Benefit Description:	Transparency for customers, agreed approach and timelines for decommissioning PIX and value add to an integral CDSP Service. <i>What, if any, are the tangible benefits of introducing this change? What, if any, are the intangible benefits of introducing this change?</i>
Benefit Realisation:	During the development/consultation phases. <i>When are the benefits of the change likely to be realised?</i>
Benefit Dependencies:	Customer feedback and support. <i>Please detail any dependencies that would be outside the scope of the change, this could be reliance on another delivery, reliance on some other event that the projects has not got direct control of.</i>

A5: Final Delivery Sub-Group (DSG) Recommendations – Removed

(see Section C for DSG recommendations)

A6: Service Lines and Funding

Service Line(s) Impacted - New or existing	
Level of Impact	

If None please give justification			
Impacts on UK Link Manual/ Data Permissions Matrix			
Level of Impact			
If None please give justification			
Funding Classes :	Customer Classes/ Funding	Delivery of Change	On-going Budget Amendment
	<input type="checkbox"/> Shipper	XX %	XX %
	<input type="checkbox"/> National Gas Transmission	XX %	XX %
	<input type="checkbox"/> Distribution Network Operator	XX%	XX %
	<input type="checkbox"/> IGT	XX %	XX %
	<input type="checkbox"/> Other <please specify>	XX %	XX %
ROM or funding details:			
Funding Comments:			

Please send the completed forms to: uklink@xserve.com

Version Control

Document

Version	Status	Date	Author(s)	Remarks
1.0	Raised	05/03/25	Bill Goode	Initial Change Proposal submission.
1.1	Approved	12/05/25	Kate Lancaster	Approved at ChMC 07/05/25