

# **DSC Change Proposal Document**

Customers to fill out all of the information in the sections coloured. Xoserve to fill out all of the information in the sections coloured.

#### A1: General Details

| Change Reference:          | XRN 5702   |   |            |                  |
|----------------------------|--|---|------------|------------------|
| Change Title:              | Update to assess the replacement of Facsimile as a form of communication |   |            |                  |
| Date Raised:               | 26/10/2023   |   |            |                  |
|                            | Organisation:  | National Gas Transmission  Gavin Williams |            |                  |
| Sponsor                    | Name:  |   |            |                  |
| Representative<br>Details: | Email:   | gavin.williams@nationalgas.com            |            |                  |
| Detaits.                   | Telephone:   | +44 (0)7935353142                         |            |                  |
|                            | Name:  | Molly Haley                               |            |                  |
| Xoserve                    | Email:   | uklink@xoserve.com                        |            |                  |
| Representative<br>Details: | Telephone:   | N/A                                       |            |                  |
|                            | Business<br>Owner:   | TBC                                       |            |                  |
| Chango Status              | ☐ Proposal   |   | ⊠ With DSG | ☐ Out for Review |
| Change Status:             | □ Voting   |   | ☐ Approved | ☐ Rejected       |

### **A2: Impacted Parties**

|  | ☐ Shipper  | ☐ Distribution Network Operator   |  |
|--|--|---|--|
| Customer Class(es):                                  | ☐ NG Transmission  | □IGT  |  |
|  | ⊠ All  | ☐ Other <please details="" here="" provide=""></please>   |  |
| Justification for<br>Customer Class(es)<br>selection | whole. The extent to which<br>Change Proposal is uncerta<br>will be established when a | eing raised on behalf of the industry as a an each customer type is impacted by this ain at this point. The impacted parties ll references to 'facsimile' and 'fax' have w it is sensible to assume all customers |  |



## A3: Proposer Requirements / Final (redlined) Change

| Problem Statement:  | Fax relies on the Public Switched Telephone Network (PSTN), which is in the process of being switched off and migrated to an all-IP network. By 2025, all equipment that uses PSTN, including fax, will cease to work.  A Modification is being raised by National Gas Transmission (NGT) which seeks to update references to 'facsimile', 'fax' and 'facsimile number' within the UNC for the benefit of the wider industry. There is also expected to be an equivalent Modification in IGT Code to do the same.  As facsimile/fax is currently a Code Communication and is referenced in UNC and IGT UNC, there are several processes, files and reports that could include this as a communication method and data item. |  |
|---------------------|---|--|
|                     | With updated Code Communication methods being proposed within UNC (and IGT UNC) through Modifications due to be raised (ref numbers TBC), and the decommissioning of the PSTN, all references to 'facsimile' and 'fax' within central systems and process must be identified and assessed in terms how these should be managed.   |  |
| Change Description: | This Change Proposal has been raised to identify any references to 'facsimile' and 'fax' within CDSP systems, processes and documentation.  |  |
|                     | Currently there are processes which request fax numbers from customers and therefore there are fields within certain files and documentation that will be inapplicable following the Modification(s) and the decommissioning of PSTN which could lead to fax obsolescence.  |  |
|                     | Fax is included as an allowable value in certain UK Link files and where there are instances of it being received into the UK Link database, an assessment is needed to consider how this should be managed in terms of fax being updated in UNC and being decommissioned.  |  |
|                     | In instances where fax is listed as the only form of communication, this must be identified, and a suitable alternative introduced to ensure no interruption to any ongoing services.   |  |



|                      | TBC (By December 2025 when the PSTN will be switched off).       |                        |  |
|----------------------|--|------------------------|--|
| Proposed Release:    | The earliest opportunity will ensure readiness ahead of December |                        |  |
|                      | 2025 to prevent undue disruption following PSTN switch-off.      |                        |  |
| Proposed             | □ 10 Working Days  | ☐ 15 Working Days      |  |
| Consultation Period: | □ 20 Working Days  | ☐ Other [Specify Here] |  |

#### **A4: Benefits and Justification**

|                      | This Change Proposal will ensure that an assessment has taken                     |  |  |
|----------------------|---|--|--|
|                      | place regarding where 'facsimile' and 'fax' is still referenced and               |  |  |
|                      | used, to ensure this can be managed with an agreed approach                       |  |  |
| Benefit Description: | following the Modification to update facsimile and PSTN being                     |  |  |
|                      | decommissioned (leading to fax obsolescence).                                     |  |  |
|                      | What, if any, are the tangible benefits of introducing this change? What, if any, |  |  |
|                      | are the intangible benefits of introducing this change?                           |  |  |
| Benefit Realisation: | Upon implementation.  |  |  |
|                      | When are the benefits of the change likely to be realised?                        |  |  |
|                      | Approval and successful implementation of this Change Proposal.                   |  |  |
| Benefit              |   |  |  |
| Dependencies:        | Please detail any dependencies that would be outside the scope of the change,     |  |  |
| Dependencies.        | this could be reliance on another delivery, reliance on some other event that the |  |  |
|                      | projects has not got direct control of.   |  |  |

## A5: Final Delivery Sub-Group (DSG) Recommendations – Removed

(see Section C for DSG recommendations)

## **A6: Service Lines and Funding**

| Service Line(s)     | Expected impact to update 'facsimile' and 'fax' from Service Lines |                       |                                 |
|---------------------|--|-----------------------|---------------------------------|
| Impacted - New or   | as a method of communication                                       |                       |                                 |
| existing            |  |                       |                                 |
| Level of Impact     | TBC based on analysis / assessment                                 |                       |                                 |
| If None please give | N/A  |                       |                                 |
| justification       |  |                       |                                 |
| Impacts on UK Link  | Expected impact to update 'facsimile' and 'fax' from UK Link       |                       |                                 |
| Manual/ Data        | Manual documents as a method of communication                      |                       |                                 |
| Permissions Matrix  |  |                       |                                 |
| Level of Impact     | TBC based on analysis  |                       |                                 |
| If None please give | N/A  |                       |                                 |
| justification       |  |                       |                                 |
| Funding Classes     | Customer Classes/ Funding  | Delivery of<br>Change | On-going<br>Budget<br>Amendment |
|                     | ☐ Shipper  | XX %                  | XX %                            |



|                                      | ☐ National Gas Transmission                                    | XX % XX % |      |
|--------------------------------------|--|-----------|------|
|                                      | ☐ Distribution Network Operator                                | XX %      | XX % |
|                                      | □IGT   | XX %      | XX % |
| ☐ Other <please specify=""></please> |  | XX %      | XX % |
| ROM or funding                       | ROM has been requested to support the Modification and will be |           |      |
| details:                             | considered and presented at the relevant Workgroup             |           |      |
| Funding Comments:                    | TBC – To be discussed at ChMC and dependent on analysis        |           |      |

Please send the completed forms to: <a href="mailto:uklink@xoserve.com">uklink@xoserve.com</a>



## **Version Control**

#### **Document**

| Version | Status    | Date     | Author(s)         | Remarks                     |
|---------|-----------|----------|-------------------|-----------------------------|
| 1.0     | CP Raised | 26/10/23 | Molly Haley       | Submitted for consideration |
| 2.0     | Approved  | 10/11/23 | Kate<br>Lancaster | Approved at ChMC 08/11/23   |