

DSC Change Proposal Document

Customers to fill out all of the information in the sections coloured ■
 Xoserve to fill out all of the information in the sections coloured ■

General Details

Change Reference:	XRN6000		
Change Title:	Modification 0908 – Removal of DNO meter reading obligations resulting from non-provision of a Valid Meter Reading by a Shipper		
Date Raised:	25/11/2025		
Sponsor Representative Details:	Organisation:	Wales and West Utilities	
	Name:	Tom Stuart	
	Email:	Tom.stuart@wwutilities.co.uk	
	Telephone:	n/a	
Xoserve Representative Details	Name:	Ellie Rogers	
	Email:	uklink@xoserve.com	
	Telephone:	n/a	
	Business Owner:	TBC	
Change Status:	<input checked="" type="checkbox"/> Proposal	<input type="checkbox"/> With DSG	<input type="checkbox"/> Out for Review
	<input type="checkbox"/> Voting	<input type="checkbox"/> Approved	<input type="checkbox"/> Rejected

Impacted Parties

Change Reference:	<input checked="" type="checkbox"/> Shipper	<input checked="" type="checkbox"/> Distribution Network Operator
	<input type="checkbox"/> NG Transmission	<input checked="" type="checkbox"/> IGT

	<input type="checkbox"/> All	<input type="checkbox"/> Other <Please provide details here>
Justification for Customer Class(es) selection:	<p>DNOs are impacted as the read service they currently provide under TPD M5.10, commonly known as the “must read” service, would no longer be in place and they would not be obtaining Meter Reads for Supply Meter Points (SMPs) on behalf of Shippers who have failed to submit a Valid Meter Reading.</p> <p>Shippers are impacted as the current recipient of the M 5.10 read service which would cease to be provided for DNO SMPs following the implementation of this change.</p> <p>IGTs have been ticked, however they are not directly impacted but worth noting the M 5.10 service on IGT SMPs will continue.</p>	

Proposer Requirements / Final (redlined) Change

Problem Statement:	<p>Extract from ‘What’ section of Modification 0908:</p> <p><i>This Modification removes the Distribution Network Operator (DNO) obligation to provide a “must read” service in TPD M 5.10 in the event a Shipper does not provide a Valid meter Reading as required by TPD M 5.7, 5.8 and 5.9.</i></p> <p><i>Henceforth this read will be referred to as an M 5.10 read.</i></p> <p><i>During the 0812R “Review of alternatives to ‘M5.10 read’ arrangements” there were questions regarding the practicalities of submitting reads into CDSP systems, however this is out of scope of this Modification that addresses who obtains the Read rather than how a Read is obtained and entered into the system. Furthermore, Shippers are best placed to decide how they meet their obligations regarding Read submissions. For the avoidance of doubt, the current obligation to obtain a meter reading in TPD 5.10.1</i></p>
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	<p><i>only applies to Class 2,3 & 4 sites. This Modification will not change this obligation.</i></p> <p>This change will cease the M5.10 read service provided for DNO SMPs.</p>	
Change Description:	<p>This Change Proposal has been raised to deliver the requirements set out within Modification 0908.</p> <p>At high-level, this change seeks to:</p> <ul style="list-style-type: none"> • Cease the provision of the M5.10 read service for DNO SMPs <p>This includes but is not limited to:</p> <ul style="list-style-type: none"> • Ceasing to enter DNO SMPs into the M5.10 read process within CMS • Ceasing to invoice for DNO SMPs: <ul style="list-style-type: none"> ◦ Administration (Xoserve) and Procurement (DNO) charges <p>Consideration around the transition of inflight DNO SMP must reads will need to be considered and agreed as part of this change.</p> <p>To confirm, the IGT UNC Part E 11 process for IGT SMPs will continue as is.</p>	
Proposed Release:	TBC	
Proposed Consultation Period:	<input type="checkbox"/> 10 Working Days	<input type="checkbox"/> 15 Working Days
	<input type="checkbox"/> 20 Working Days	<input type="checkbox"/> Other [specify here]

Benefits and Justification

Benefit Description:	<p>Extract from 'Why' Section of Modification 0908:</p> <p><i>It is time to remove this obligation for the following reasons:</i></p> <p><i>1) Meter reading has been a Supplier obligation for many years, and it is not appropriate to require DNOs to procure a service with unknown and probably low volumes, and no certainty of</i></p>
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	<p>volumes or locations. It seems highly unlikely that this is the most efficient way to obtain these meter readings and therefore the current arrangements are unlikely to be the most cost-effective solution for the end consumer;</p> <p>2)The Performance Assurance Committee is now responsible for settlement accuracy so DNOs do not have a vested interest in the procurement of reads for settlement accuracy;</p> <p>3)Shippers should be responsible for remedying their breaches of Code in respect of meter reading submissions.</p> <p>For the avoidance of doubt, as the activity of obtaining a Read is not a safety related issue, agents acting for or on behalf of a party obtaining a Read, for example Suppliers, will have the same rights as Transporters to access the meter.</p>
	<p>What, if any, are the tangible benefits of introducing this change? What, if any, are the intangible benefits of introducing this change?</p>
	<p>Following implementation</p> <p>When are the benefits of the change likely to be realised?</p>
Benefit Dependencies:	<p>Modification 0908 is Authority Consent therefore will require Ofgem approval to allow implementation.</p>
	<p>Please detail any dependencies that would be outside the scope of the change, this could be reliance on another delivery, reliance on some other event that the projects has not got direct control of.</p>

Service Lines and Funding

Service Line(s) Impacted - New or existing:	<p>The must read service is charged as a Specific Service. There are currently two Service Lines which cover this: SS SA22 05 and SS SA22 06.</p> <p>As the service for IGT SMPs will continue, we anticipate that these Service Lines will need to</p>
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	<p>remain in place. A minor update to the Service Lines may be required to specify this is for IGT SMPs only.</p> <p>This will be assessed and confirmed during the DSC change process.</p>		
Level of Impact:	TBC		
If None please give justification:	n/a		
Impacts on UK Link Manual/ Data Permissions Matrix:	TBC		
Level of Impact:	TBC		
If None please give justification:	TBC		
Funding Classes:	Customer Classes/ Funding	Delivery of Change	On-going Budget Amendment
	<input type="checkbox"/> Shipper	XX %	XX %
	<input type="checkbox"/> National Gas Transmission	XX %	XX %
	<input checked="" type="checkbox"/> Distribution Network Operator	100%	XX %
	<input type="checkbox"/> IGT	XX %	XX %
	<input type="checkbox"/> Other [please specify]	XX %	XX %
ROM or funding details:	<p>A ROM has been provided for Modification 0908. The one-off implementation cost range is 70k-140k.</p> <p>There is also a potential 0-33% increase in the Xoserve administrative charge incurred by Shippers who receive a must read on an IGT SMP.</p>		
Funding Comments:	<p>If this Change Proposal is implemented, the must read charges applied to Shippers, related to DNO SMPs will no longer exist. However, Shippers will continue to be charged for IGT must reads.</p> <p>Agreement of the proposed funding arrangements will be sought from DSC Change Management Committee.</p>		



Please send the completed forms to: pmo@xoserve.com



Version Control

Document

Version	Status	Date	Author(s)	Remarks
V0.1	For Review	06/10/25	Ellie Rogers	
V1.0	For submission	09/10/25	Ellie Rogers	

