



Regulation Change Specialist

Who we are

Xoserve is the Central Data Service Provider, that sits at the heart of Britain's complex gas market as a specialised contract management and assurance company. Xoserve maintains accountability for the delivery of the Data Services Contract for the industry, which is delivered by a key outsourced service provider.

We need people who are comfortable, and excited, about operating in the middle of a two-sided business model. We embrace modern technology and want people who are adept at weighing up the needs of our customers, on either side, taking pride in connecting them via seamless automated and digital processes.

The Role

Reporting to the Regulation Change Manager, the Regulation Change Specialist will proactively manage industry changes, ensuring central processes and systems align with industry regulatory frameworks and best practices. You will work collaboratively and lead engagement with industry parties, customers and Xoserve service providers to coordinate the assessment of regulatory change they are managing.

You will also ensure outputs from the regulatory process which are required from Xoserve in its role as the CDSP, are delivered to the expected quality and standard whilst ensuring industry party / customer requirements are met.

Role Accountabilities

- For the purpose of regulatory change, the role will lead engagement with the industry / customers, facilitating impact assessments and where required the delivery of regulatory change in line with requirements. This includes supporting the development and assessment of potential regulatory change being considered by customers.
- Build and maintain excellent working relationships with our service providers to ensure the successful delivery of industry regulation change to create maximum value for customers and the industry.
- Obtain and provide insight to customers to help them understand the potential impact of changes on their business.
- Attend industry forums, as required, to lead and support customer and industry through change. Act as liaison, facilitator and customer interface with delivery teams as required and influence the development of regulatory change where required.
- Coordinate the collation and creation of information required to support regulatory change ensuring delivery to agreed timescales and requirements/obligations.

Specialist/Technical Expertise

- Demonstrate experience in customer facing roles.
- Proven track record to effectively manage change.
- Knowledge of the industry regulatory frameworks for the purpose of supporting regulation change.
- Strong communication and presentation skills.
- Ability to work in collaboration with our customers and service providers to achieve win-win outcomes.
- Self-starter, able to work independently and take the initiative and accountability to deliver the requirements of the role.



- Able to interpret complex scenarios and explain these in plain english.
- Innovative thinker / problem solver.

Xoserve is an equal employment opportunity employer. We adhere to a policy of making employment decisions without regard to race, ancestry, place of origin, creed, sexual orientation, gender identity, gender expression, age, record of offences, marital status, family status or disability. We promise that your opportunity for employment with us depends solely on your qualifications.

At Xoserve we are committed to our company Values, which are; Collaboration, Trust, Empowerment, Teamwork and Fun. Our values shape our culture and how we interact with one another to drive great performance.

We offer a competitive salary of between £40,000 to £48,000 - depending on experience, plus the below benefits;

Pension - Up to 12% employer contribution Xoserve will co-invest with you by doubling your contribution, up to a maximum of 12% from Xoserve, e.g. If you contribute 6% then Xoserve contributes 12%

Death in service benefit - 8 x basic salary.

Working Hours – 37 hours per week (Monday to Friday) – we operate a hybrid working model, with access to our office in Solihull at any time.

If you are interested and consider you have the right skills and experience we are looking for, please email your CV, together with a covering letter explaining why you believe you are the right candidate to people@xoserve.com.

The closing date for applications is **Wednesday 1st March 2023**.