

# DSC Change Proposal Document

Customers to fill out all of the information in the sections coloured  

Xoserve to fill out all of the information in the sections coloured  

## A1: General Details

Change Reference:	XRN 5949		
Change Title:	New Priority Consumer Category related to Community Heating		
Date Raised:	26/06/2025		
Sponsor Representative Details:	Organisation:	National Gas	
	Name:	Joseph Foxon	
	Email:	joseph.foxon@nationalgas.com	
	Telephone:	+44 (0)7483357183	
Xoserve Representative Details:	Name:	Simon Harris	
	Email:	simon.harris@xoserve.com	
	Telephone:	0121 229 2642	
	Business Owner:		
Change Status:	<input type="checkbox"/> Proposal	<input checked="" type="checkbox"/> With DSG	<input type="checkbox"/> Out for Review
	<input type="checkbox"/> Voting	<input type="checkbox"/> Approved	<input type="checkbox"/> Rejected

## A2: Impacted Parties

Customer Class(es):	<input type="checkbox"/> Shipper	<input type="checkbox"/> Distribution Network Operator
	<input type="checkbox"/> NG Transmission	<input type="checkbox"/> IGT
	<input checked="" type="checkbox"/> All	<input type="checkbox"/> Other <Please provide details here>
Justification for Customer Class(es) selection	Priority Consumer process touches on all DSC customer classes in various level of details.	

## A3: Proposer Requirements / Final (redlined) Change

Problem Statement:	A new Priority Consumer category to be introduced to support SMPs associated with Community Heating to feed downstream industry processes.
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Change Description:	Following on from the Gas Task Group lead by NTS & DNOs (and in conjunction with DESNZ), it has been recommended that a new Priority Consumer category related to Community Heating and associated Supply Meter Points be introduced.	
	Currently there are three Priority Consumer categories, A, B & C, and these are subject to a number of validations and specific criteria which need to be adhered to for a SMP to be assigned the relevant category value within Central Systems and therefore be granted a Priority Consumer status for downstream processes, e.g. Load Shedding activities in the event of a Gas Emergency.	
	More details around the current arrangements can be found on our website, <a href="#">here</a> .	
Proposed Release:	June 2026	
Proposed Consultation Period:	<input checked="" type="checkbox"/> 10 Working Days	<input type="checkbox"/> 15 Working Days
	<input type="checkbox"/> 20 Working Days	<input type="checkbox"/> Other [Specify Here]

#### A4: Benefits and Justification

Benefit Description:	Having an additional Priority Consumer category will assist in SMPs being assigned an appropriate value in which to be assessed against when a Gas Emergency is experienced.
	<i>What, if any, are the tangible benefits of introducing this change? What, if any, are the intangible benefits of introducing this change?</i>
Benefit Realisation:	With the introduction of the new Priority Consumer into the Central Systems to feed downstream reporting/processes.
	<i>When are the benefits of the change likely to be realised?</i>
Benefit Dependencies:	Industry processes being updated to reflect the new Priority Consumer category.
	<i>Please detail any dependencies that would be outside the scope of the change, this could be reliance on another delivery, reliance on some other event that the projects has not got direct control of.</i>

#### A5: Final Delivery Sub-Group (DSG) Recommendations – Removed

(see Section C for DSG recommendations)

#### A6: Service Lines and Funding

Service Line(s) Impacted - New or existing	Service area 03 - Manage updates to customer portfolio
Level of Impact	Major/ Minor/ Unclear/ None
If None please give justification	

Impacts on UK Link Manual/ Data Permissions Matrix			
Level of Impact	Major/ Minor/ Unclear/ None		
If None please give justification			
Funding Classes :	Customer Classes/ Funding	Delivery of Change	On-going Budget Amendment
	<input type="checkbox"/> Shipper	XX %	XX %
	<input type="checkbox"/> National Gas Transmission	XX %	XX %
	<input type="checkbox"/> Distribution Network Operator	XX%	XX %
	<input type="checkbox"/> IGT	XX %	XX %
	<input type="checkbox"/> Other <please specify>	XX %	XX %
ROM or funding details:			
Funding Comments:			

Please send the completed forms to: [pmo@xserve.com](mailto:pmo@xserve.com)

# Version Control

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## Document

Version	Status	Date	Author(s)	Remarks
1.0	For approval	26/06/25	Simon Harris	For approval at ChMC 09/07/25
1.1	Approved	11/07/25	Kate Lancaster	Approved at ChMC 09/07/25