

DSC Change Proposal Document

Customers to fill out all of the information in the sections coloured ■
 Xoserve to fill out all of the information in the sections coloured ■

General Details

Change Reference:		XRN 5987	
Change Title:		Modification 0915 – Debt Relief Scheme Payment (DRSP)	
Date Raised:		22/09/2025	
Sponsor Representative Details:	Organisation:	Northern Gas Networks (NGN)	
	Name:	Tracey Saunders	
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	Telephone:	07580 215743	
Xoserve Representative Details	Name:	Ellie Rogers	
	Email:	uklink@xoserve.com	
	Telephone:	n/a	
	Business Owner:	TBC	
Change Status:	<input checked="" type="checkbox"/> Proposal	<input type="checkbox"/> With DSG	<input type="checkbox"/> Out for Review
	<input type="checkbox"/> Voting	<input type="checkbox"/> Approved	<input type="checkbox"/> Rejected

Impacted Parties

Change Reference:	<input checked="" type="checkbox"/> Shipper	<input checked="" type="checkbox"/> Distribution Network Operator
	<input type="checkbox"/> NG Transmission	<input checked="" type="checkbox"/> IGT
	<input type="checkbox"/> All	<input type="checkbox"/> Other <Please provide details here>

<p>Justification for Customer Class(es) selection:</p>	<p>Shippers with a Market Sector Code (MSC) of Domestic / 'D' are impacted as the party that will receive the charge for this. A new charge will be included within their invoice which is specifically for the DNOs recovery of Debt Relief Scheme Payment (DRSP)</p> <p>DNOs are impacted as the party charging the Shipper (via the CDSP), to recover the DRSP (as instructed by Ofgem). This charge will be added to their Charging Statements and explicitly stipulated within the Shipper invoice.</p> <p>IGTs have been ticked as impacted because of Supply Meter Points on their network being included to be charged.</p>
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Proposer Requirements / Final (redlined) Change

<p>Problem Statement:</p>	<p>Extract from 'What' section of Modification 0915:</p> <p><i>Ofgem is consulting upon the introduction of a Debt Relief Scheme to support domestic energy consumers who have accumulated outstanding balances during the recent energy crisis and are facing challenges in repaying these amounts.</i></p> <p><i>This initiative seeks to address high levels of consumer debt within the energy sector and is part of a broader package aimed at reforming energy debt management.</i></p> <p>This change will create the mechanism to allow DNOs to recover a specific amount funded to Suppliers as instructed by Ofgem.</p>
<p>Change Description:</p>	<p>This Change Proposal has been raised to deliver the requirements set out within Modification 0915.</p> <p>At high-level, this change seeks to:</p> <ul style="list-style-type: none"> • Introduce a mechanism to allow DNOs to charge Domestic Shippers in order to recover

	<p>(via the Transportation Charges), a specific amount funded to Suppliers as instructed by Ofgem.</p> <p><u>Detail summary:</u></p> <ul style="list-style-type: none"> • This change seeks to create a new charge [DRSP customer charge], through which the Gas Distribution Networks (DNOs) will recover the specified amount instructed by Ofgem to support the management of outstanding debt on domestic customers accounts. • The DRSP charge rates will be provided by the DNOs and published in the Gas Transportation Charging Statements. This new charge will apply to domestic Supply Meter Points (SMPs) only. • The DRSP charge rate is then utilised by the CDSP to create the charge which will be issued to domestic Shippers. • The charge could be introduced via the: <ul style="list-style-type: none"> ◦ RTB process (Request to Bill process which is outside of the Core Capacity Invoice) or; ◦ Added to the Core Capacity Invoice <p><i>Please note these are possible ways the charge could be introduced but available options will be assessed and discussed during the change process.</i></p>
<p>Proposed Release:</p>	<p>The proposed release is dependent on the solution option chosen.</p> <p>Worth noting:</p> <ul style="list-style-type: none"> • The expectation is for the first charges to be issued no earlier than April 2027. • The DNOs will need to publish rates within their Charging Statements by December 2026.

Proposed Consultation Period:	<input type="checkbox"/> 10 Working Days	<input type="checkbox"/> 15 Working Days
	<input type="checkbox"/> 20 Working Days	<input type="checkbox"/> Other [specify here]

Benefits and Justification

Benefit Description:	<p>This change will support the delivery of the Debt Relief Scheme (if put in place by Ofgem.)</p> <p>The CP will provide DNOs the mechanism to recover payments made to Suppliers as instructed by Ofgem to help write off debts associated to domestic customers.</p>
	<i>What, if any, are the tangible benefits of introducing this change? What, if any, are the intangible benefits of introducing this change?</i>
Benefit Realisation:	<p>Following implementation and the first charges being issued (expected to be from April 2027).</p>
	<i>When are the benefits of the change likely to be realised?</i>
Benefit Dependencies:	<p>Modification 0915 is Authority Consent therefore will require Ofgem approval to allow implementation.</p> <p>Ofgem will also need to issue a direction to GDNs to establish new licence conditions to support this.</p> <p>Both the decision on the Modification and the new licence conditions must be in place before this change can be implemented.</p>
	<i>Please detail any dependencies that would be outside the scope of the change, this could be reliance on another delivery, reliance on some other event that the projects has not got direct control of.</i>

Service Lines and Funding

Service Line(s) Impacted - New or existing:	From an initial consideration of the DSC Service Line impact, it is expected that a new Service Line(s) is required as a result of this change.
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	<ul style="list-style-type: none"> The Service Area which this most likely will sit under is Service Area 10 – Invoicing Customers (12% NG and 88% DN Operators) <p>The funding arrangements shown above are as per the Budget and Charging Methodology for the mentioned Service Area</p>		
Level of Impact:	TBC – New Service Line expected		
If None please give justification:	n/a		
Impacts on UK Link Manual/ Data Permissions Matrix:	No impacts anticipated		
Level of Impact:	None		
If None please give justification:	<p>We do not believe there are any changes to:</p> <ul style="list-style-type: none"> the DPM as no data is being released to third parties the UKL Manual as it is simply updating an existing process with an additional condition to assess Read Performance <p>This will be assessed and confirmed during the change process</p>		
Funding Classes:	Customer Classes/ Funding	Delivery of Change	On-going Budget Amendment
	<input type="checkbox"/> Shipper	XX %	XX %
	<input checked="" type="checkbox"/> National Gas Transmission	12 %	XX %
	<input checked="" type="checkbox"/> Distribution Network Operator	88%	XX %
	<input type="checkbox"/> IGT	XX %	XX %
	<input type="checkbox"/> Other [please specify]	XX %	XX %
ROM or funding details:	A ROM will need to be provided as part of the Workgroup development.		
Funding Comments:	Agreement of the proposed funding arrangements will be sought from DSC Change Management Committee.		



If any ongoing Service and Operate (S&O) costs are identified, these would be attributed to the applicable Service Area, in line with the Budget and Charging Methodology.

Please send the completed forms to: pmo@xoserve.com

Version Control

Document

Version	Status	Date	Author(s)	Remarks
V0.1	For Review	22/09/25	Ellie Rogers	
V1.0	Submitted	06/10/25	Ellie Rogers	Approved by proposer organisation for submission