DSC Change Proposal Document

Customers to fill out all of the information in the sections coloured
Xoserve to fill out all of the information in the sections coloured

A1: General Details

Change Reference:	XRN5454			
Change Title:	Supplier of Last Resort (SoLR) Reporting Suite			
Date Raised:	22/11/2021			
Sponsor Representative Details:	Organisation :	EDF Energy		
	Name:	Elly Laurence		
	Email:	Eleanor.laurence@edfenergy.com		
	Telephone:	07791 801720		
	Name:	Dave Addison		
Xoserve Representative Details:	Email:	David.addison@xoserve.com		
	Telephone:	0121 2292138		
	Business Owner:			
Change Status:	☐ Proposal		⊠ With DSG	☐ Out for Review
	□ Voting		☐ Approved	□ Rejected

A2: Impacted Parties

Customer Class(es):	⊠ Shipper	☐ Distribution Network Operator	
	☐ NG Transmission	□IGT	
	□ AII	☐ Other <please details="" here<="" provide="" td=""></please>	
Justification for Customer Class(es) selection	Reporting to support Shipper/Supplier during Supplier of Last Resort (SoLR) process.		

A3: Proposer Requirements / Final (redlined) Change

Problem Statement:	The process in which a Supplier of Last Resort (SoLR) is appointed for a failed Supplier portfolio, risks being inconsistent where the data is sourced through informal permissions obtained on each occasion.
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During the SoLR process a Supplier of Last Resort is appointed for a failed Supplier portfolio. The SoLR currently needs to register these sites into their portfolio. Prior to CSS Implementation, this process is undertaken in the UK Link system by getting their Shipper to send in Confirmation or GEA files. This registration process can take some time to be completed, however the SoLR remains responsible for these sites from the SoLR Appointment Date (i.e. the point that Ofgem states in their notice that the SoLR becomes responsible for these sites).

From the SoLR Appointment Date until the sites are fully registered within the SoLR portfolio the SoLR will have limited access to data related to the sites acquired from the failed Supplier through the SoLR process. During the period Xoserve may provide reports to the SoLR to enable them to undertake the transition and set up activities for the consumers. Some reports are provided to the SoLR via Ofgem as part of the SoLR process, and the SoLR may also seek to obtain information from the Shipper, or from Xoserve via the Shipper, where this entity is still operational (i.e. the Shipper has not been Terminated).

This change seeks to define [a suite] of reports that a prospective/appointed SoLR may expect to obtain to support their bidding process and, subsequently, during the period immediately following the notice of their appointment, having been issued to the CDSP by Ofgem and until every registration has transferred from the failed Supplier (either to the SoLR or to another Supplier).

Change Description:

It is expected that this service will be an enduring service and will form part of the Gas Enquiry Service following implementation of CSS.

[These reports may be subject to Third Party Service charges under the DSC.]

The change will initially scope but will not be limited to the following reports:

- Review of, with potential to revise, data items within the Pre-SoLR appointment report. Initial review will be with Ofgem and Suppliers (this report is currently issued to Ofgem, upon their request, and issued to Suppliers in support of the SoLR bidding process)
- Post-SoLR appointment
 - Daily Progress Report (incl switching, withdrawal status, Incoming Supplier ID)
 - Weekly Portfolio Report
- Historical Data (Failing Supplier)

The final scope of reporting will be proposed to Change Managers and covered in a Solution Change Pack.

Any required data permissions will be identified during the Capture process.

	Some of the reporting due to be scoped as part of this change, will significantly support the nomination process and therefore Modification 0788 – Minimising the market impacts of 'Supplier Undertaking' operation.		
Proposed Release:	Release: Feb/Jun/Nov XX or Adhoc DD/MM/YYYY		
Proposed Consultation Period:	☑ 10 Working Days	☐ 15 Working Days	
	☐ 20 Working Days	☐ Other [Specify Here]	

A4: Benefits and Justification

Benefit Description:	Appointed Supplier of Last Resort (SoLR) will receive data for a failed Supplier portfolio that they are taking on, enabling them to complete reallocation efficiently with minimal disruption to consumers. What, if any, are the tangible benefits of introducing this change? What, if any, are the intangible benefits of introducing this change?		
Benefit Realisation:			
Benefit Dependencies:	None Please detail any dependencies that would be outside the scope of the change, this could be reliance on another delivery, reliance on some other event that the projects has not got direct control of.		

A5: Final Delivery Sub-Group (DSG) Recommendations – Removed (see Section C for DSG recommendations)

A6: Service Lines and Funding

Service Line(s) Impacted - New or existing			
Level of Impact	Major/ Minor/ Unclear/ None		
If None please give justification			
Impacts on UK Link Manual/ Data Permissions Matrix			
Level of Impact	Major/ Minor/ Unclear/ None		
If None please give justification			
Funding Classes :	Customer Classes/ Funding	Delivery of Change	On-going Budget Amendment

	☐ Shipper			XX %	XX %		
	☐ National Grid Transmission		XX %	XX %			
	☐ Distribution Network Operator		XX %	XX %			
	□IGT		XX %	XX %			
	☐ Other <please specify=""></please>		XX %	XX %			
ROM or funding details:							
Funding Comments:							
A7: ChMC Recommendation							
Change Status:	☑ Approve □ Reject			☐ Defer			
Industry	☐ 10 Working Days		□ 15 Worl	king Days			
	Consultation: ☐ 20 Working Days		☐ Other [Specify Here]				
Expected date of receipt for responses (to Xoserve)	XX/XX/XXXX						
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DSC Consultation Issue:	□ Yes			□ No	□ No		
Date Issued:	Click here to enter a date.						
Comms Ref(s):							
Number of Responses:							
A8: DSC Voting Outcome							
	☐ Shipper		Plea	se select.			
Solution Voting:	☐ National Grid Transmission		Plea	se select.			
	☐ Distribution Network Operator		Plea	se select.			
	□ IGT Please select.						
Meeting Date:	Click here to enter a date.						
Release Date:	Release: Feb / Jun / Nov XX or Adhoc DD/MM/YYYY or NA						
Overall Outcome:	□ No □ Yes If [Yes] p			lease specify <release></release>			