



Rejection Reasons

Version 1.52

File Rejections

Rejection Code	Rejection Description	Rejection Reason
FIL00012	Records are not in the expected order	Check the order of the records is correct as per the Hierarchy. In addition the rejection can be used when there are no valid transactions in the file. In this case check the file format also.
FIL00019	Invalid Record Type found	Check the record name. In addition, this will also be provided if there are extra carriage returns in the file.

RGMA Rejections

Rejection Code	Rejection Description	Rejection Reason
01026	Market Breaker tolerance breached the lower tolerance value	Market Breaker tolerance validation will be performed on reads (non-opening)
01027	Market Breaker tolerance breached the upper tolerance value	Market Breaker tolerance validation will be performed on reads (non-opening)
05100	Asset Model data not consistent with UK Link Asset Model data	Check the asset information is correct and matches the criteria in the MDD Product Table spreadsheet. In addition, for UPDs, make sure all the data to be updated is correct and falls in line with the MDD. If the asset is not part of the MDD list, this must be raised to SPAA to validate and update MDD.
05100	...of the Asset/Meter does not match that held by Transporter GT	The data submitted needs to match that which Xoserve hold. Use DES or the RFI line to check values.
06103	A valid Read already exists for the current Meter having a Read Date on or later than the Effective Work Date	An Actual read exists for the meter on or after the date submitted. RGMA activity needs to be after the Actual Read
07117	Meter Point Reference is not in Stakeholders Ownership	Ensure that the correct organisational Shipper short code is used and that the date of the works is within ownership

Read Rejections

Rejection Code	Rejection Description	Rejection Reason
MRE00417	The opening read is outside the permitted read window	Opening Read (D-5 to D+5 of transfer date) has been received after the submission window (D+10)
MRE00418	Asset Status is not Live	Ensure the asset status is live and that your read is for the correct asset
MRE00419	The meter serial number on the read does not agree with the meter serial number held on the Transporter Database	The MSN provided does not match that which Xoserve hold at the time of the reading
MRE00420	The meter read does not have the expected number of digits	The read does not correspond to the number of digits/dials for the meter
MRE00438	The meter read reason is invalid	Check the read reason used is correct for that scenario
MRE00457	New Meter Reading is less than previous meter reading	Read needs to be higher than the last Actual Read
MRE01005	Read date lies within a consumption adjusted period	Check the read date does not fall within an adjusted period

MRE01006	Read date lies within a check to check rec period	Check the read date does not fall within a check to check read period. Reads within this period cannot be replaced/added. Asset activity can create check reads
MRE01010	Reading is higher than a subsequent actual valid meter reading	The read submitted is higher than future dated actual read. Check the reads are correct.
MRE01026	Reading breached the lower Outer tolerance	Review the Read Validation rules . Page 15 & 16 are relevant to tolerance ranges
MRE01027	Reading breached the Upper Outer tolerance	Review the Read Validation rules . Page 15 & 16 are relevant to tolerance ranges
MRE01029	Reading breached the upper Inner tolerance value and no override flag provided.	The override flag needs to be provided for this read to be accepted
MRE01030	Override tolerance passed and override flag provided	This is due to the override flag being provided when it is not required, as the read did not breach tolerance
MRE01037	Asset activity recorded for read date	Read replacements cannot be actioned on any asset update readings. This will need to be done via RFA

SPA – IGT

Rejection Code	Rejection Description	Rejection Reason
IGT00904	LDZ & Exit Zone provided does not match those associated to the CSEP	LDZ & Exit Zone need to match the Parent CSEP. If an update to a Child LDZ & Exit Zone is needed, the Parent needs to be changed. This will then update the Children.
IGT00908	CSEP change effective date can't be a retrospective date	Retrospective effective dates cannot be used for CSEP Changes
IGT00924	Meter Point can't be amended following shipper registration.	IMA file can only be used to amend the original meter point AQ. Once a Shipper has confirmed the site amendments via IMA will not be accepted.
IGT00963	CSEP id update not allowed	If a CSEP ID is incorrect, the site transfer process should be following using the proforma

SPA – Shipper

Rejection Code	Rejection Description	Rejection Reason
CNF00011	Confirmation not owned by requesting System User	Make sure you are in ownership of the site and that the confirmation reference used is correct/the most up to date
CTT00031	Contact effective date must be greater than or equal to Today	A past date cannot be applied. It needs to be on or a future date from the day of submission
SAN00001	Sanctions are in place	Sanctions are in place against the Shipper which are applied by the GT
SPO00013	Supply Meter Point has an AQ less than the Competitive Market Threshold	Ensure to use the Rolling AQ data rather than Formula Year. Anything below 73,200kwh will be below the Competitive Threshold