XOserve

UIG Class 1 - Consumption Adjustment Resolution Update

Weekly Progress Update 9th November 2018

DM read rejection update

Pot 1 Key messages

Outstanding last week = **0**Closed this week = **0**

0 meter points still impacting UIG (estimated consumption not accurate)

| Row Labels | DMSP | N/A | SHIPPER | MAM | xos | Grand Total |
|---|--------------|--------------------|---------|-----|-----|-------------|
| Assigned | 0 | 0 | 0 | 0 | 0 | 0 |
| Closed | 0 | 177 | 0 | 0 | | 177 |
| Fix in Progress | 0 | 0_ | -TP 1 | | | 0 |
| New | 35 | | DIE | P | 1 | 0 |
| P PRINOR | $\Pi \Theta$ | $V_{\Delta}V_{L}U$ | | 0 | 0 | 0 |
| (ail/) | | لحك | 0 | 0 | 0 | 0 |
| Total | 0 | 177 | 0 | 0 | 0 | 177 |
| Total number of meter point queries open: | | | | | 0 | |

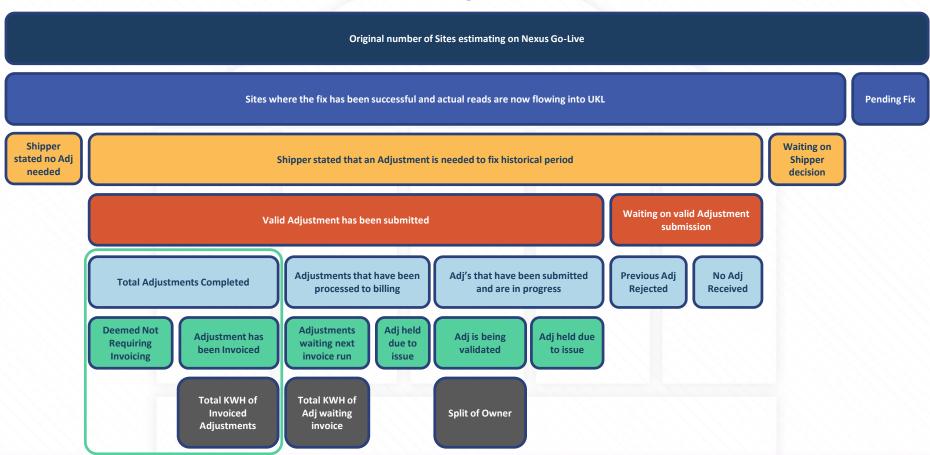
Pot 2 Key messages (BAU)

Outstanding last week = **25**New Rejections identified = **1**Closed this week = **4**

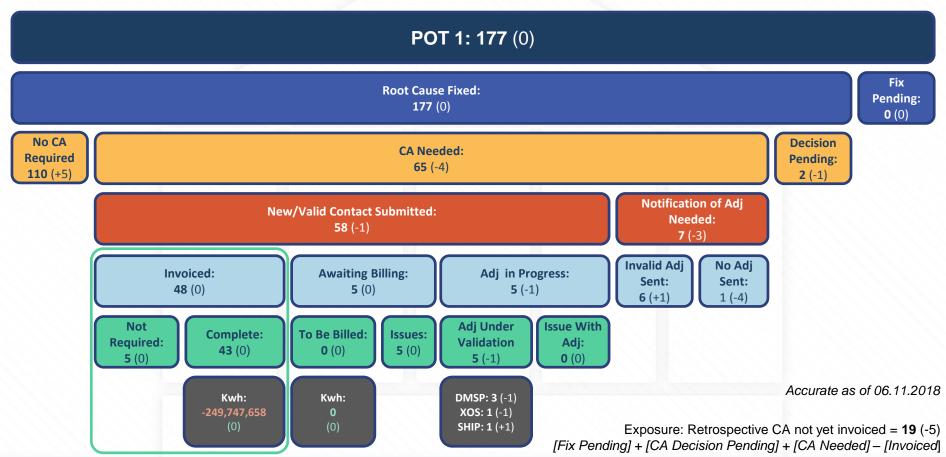
11 meter points still impacting UIG (estimated consumption not confirmed as accurate)

| Row Labels | DMSP | N/A | SHIPPER | MAM | xos | Grand Total |
|---|------|-----|---------|-----|-----|--------------------|
| Assigned | 14 | 0 | 2 | 3 | 0 | 19 |
| Closed | 0 | 235 | 0 | 0 | 0 | 235 |
| Fix in Progress | 0 | 0 | 0 | 0 | 2 | 2 |
| Fixed | 0 | 0 | 0 | 0 | 0 | 0 |
| New | 1 | 0 | 0 | 0 | 0 | 1 |
| Monitor | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 15 | 235 | 2 | 3 | 2 | 257 |
| Total number of meter point queries open: | | | | | 17 | |

DM Financial Adjustments Guide



DM Financial Adjustments Progress



Exposure MPRNs - AQ & Class

Exposure: Retrospective CA not yet invoiced = 67 (0)

[Root Cause Pending] + [CA Decision Pending] + [CA Needed] - [Invoiced]

| HISTORIC | | | | |
|----------|----------------|------|--|--|
| CLASS | AQ ROLL (Kwh) | MPRN | | |
| 1 | 14,534,819,022 | 67 | | |
| 2 | 0 | 0 | | |
| 3 | 0 | 0 | | |
| 4 | 0 | 0 | | |
| | 14,534,819,022 | 67 | | |

Details of outstanding MPRNs when the issue was originally reported to investigate and attempt resolution

| CURRENT | | | | | |
|---------|----------------|------|--|--|--|
| CLASS | AQ ROLL (Kwh) | MPRN | | | |
| 1 | 9,790,576,406 | 40 | | | |
| 2 | 333,423,941 | 21 | | | |
| 3 | 0 | 0 | | | |
| 4 | 177,418,161 | 6 | | | |
| | 10,301,418,508 | 67 | | | |

Details of exposure MPRNs as of today

Site AQs provided at the request of industry parties.

Please note that site AQ is not an indicator of the amount of any likely consumption adjustment: this is dependent on the duration of the issue and the magnitude of the difference (if any) between original estimates and actual usage, and to what extent the business-as-usual processes have not corrected the billed position.

Latest UIG Volatility

