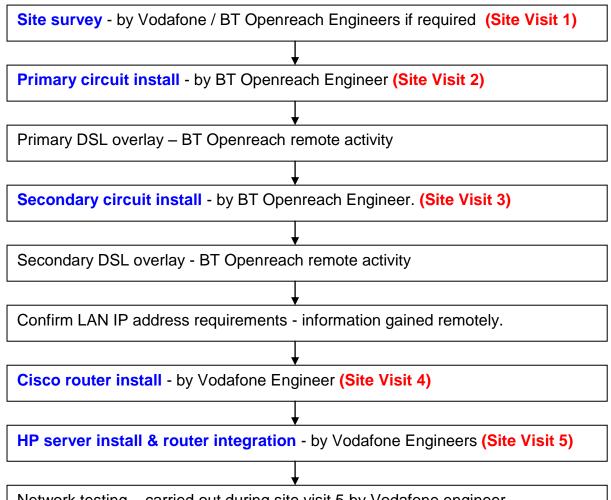


IX Installation and Testing



Network testing – carried out during site visit 5 by Vodafone engineer

- Ping test from new router to Xoserve data centres
- Ping test from new server to Xoserve data centres
- Physical fail of primary circuit to ensure backup circuit functionality
- Physical fail of backup circuit to ensure primary circuit functionality
- Test Remote Desktop connectivity to server for Vodafone support
- Test Remote Management (ILO) connectivity to server for Vodafone
- Test Telnet connectivity to router for Vodafone support
- Connect laptop to Xoserve router and test connectivity to Gemini Citrix and
- Connect laptop and test FTP connectivity to server
- Site installation complete/handover



Timescales for Delivery

Option 1- Timescale (SLA) 47 business days

Option 2- Timescale (SLA) 62 business days

Option 3 - Timescale (SLA) 62 business days

Please note the timescales take effect from the acceptance of the Xoserve work request by Vodafone.

Neither Xoserve or Vodafone will be held responsible for any delays caused by the customer or any other parties, which cause the work to go beyond the SLA Timescale