
Welcome to ASP/AML Amendment Invoice Update (WebEx)

Agenda

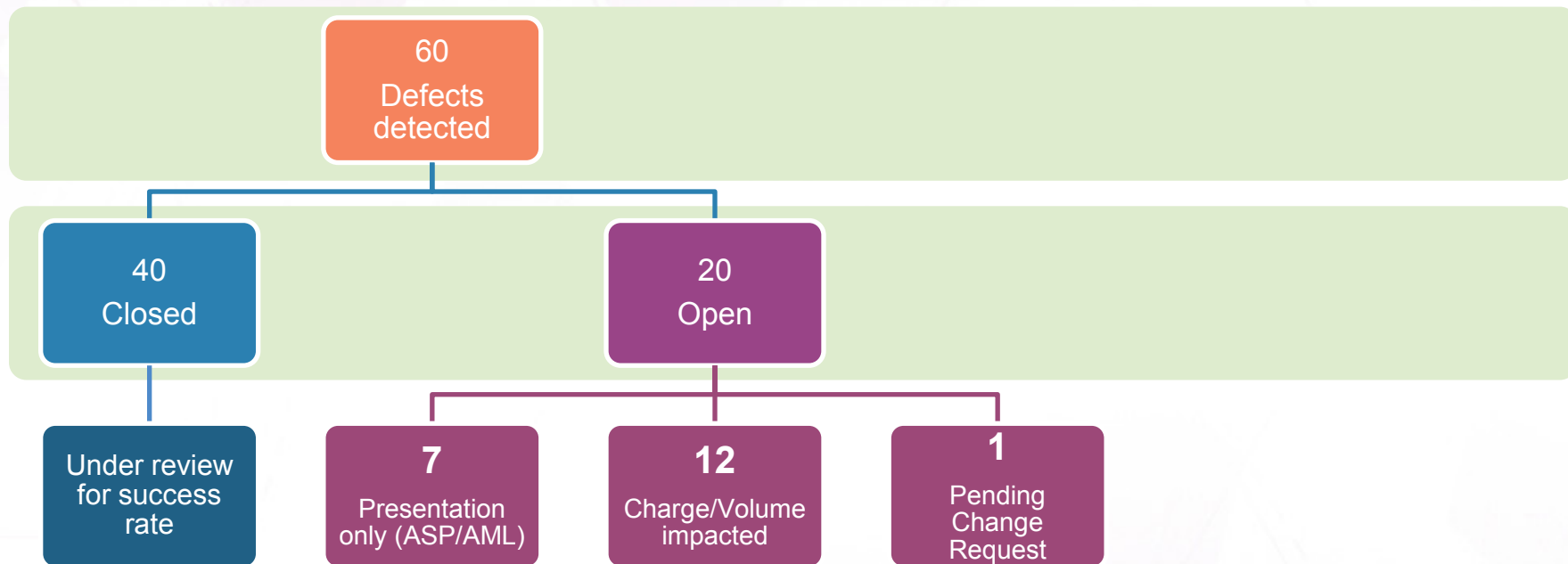
- Provide an update on progress
- Provide an update on Defects affecting the AMS invoice
- Provide Update on Xoserve Key Focus areas
- Next Steps
- Questions

Update on progress

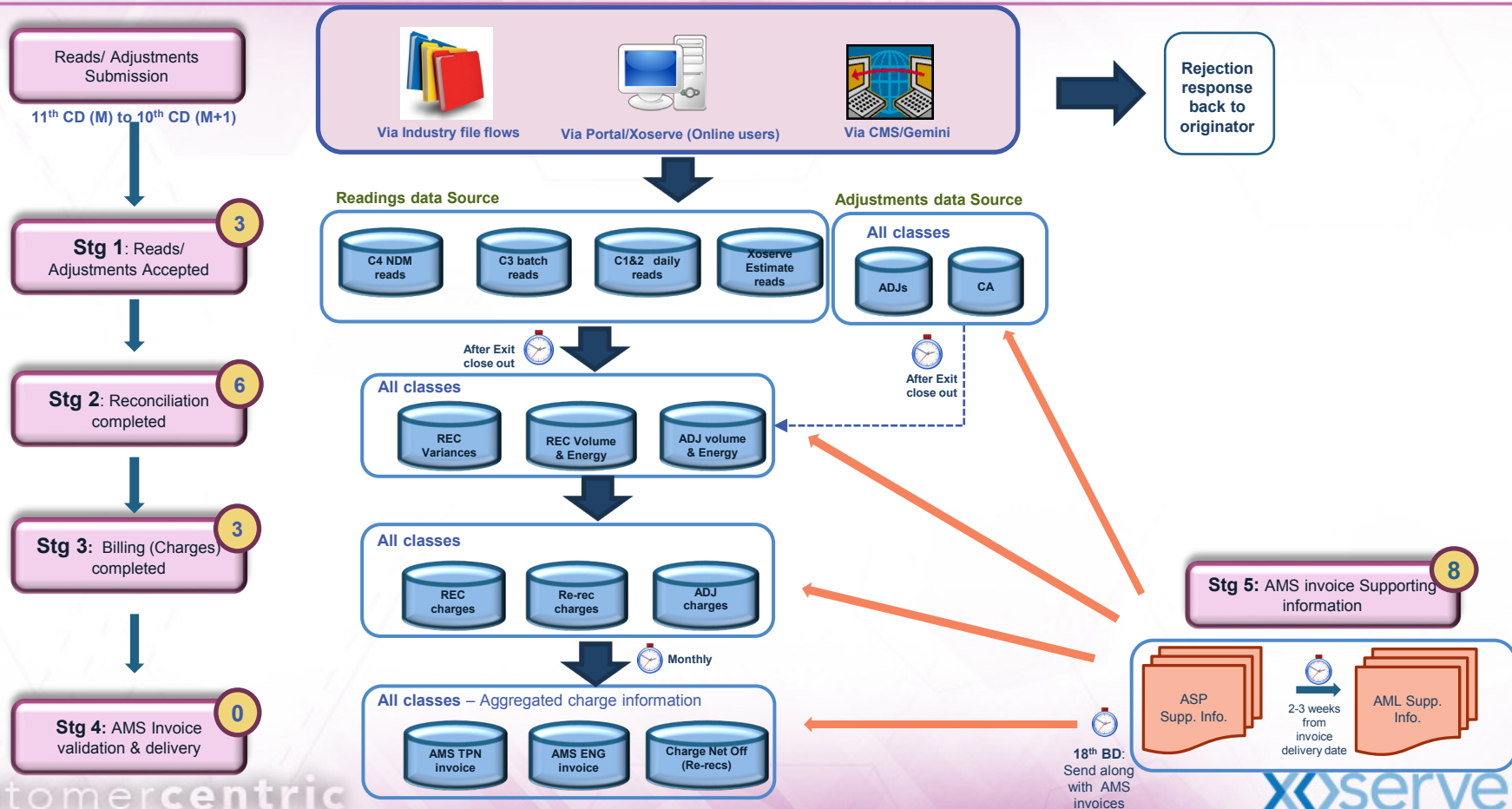
- A number of defects have been deployed but unfortunately this has not reduced the number of issues encountered
- Some defects have not fully resolved an issue or we have uncovered new scenarios
- Other defects identified as impacting ASP/AML files
- **New Scenarios**
 - Class 3 – Replacement reads – re rec forward not completed – excluded
 - Incorrect netting off of reversal charges in supporting information (presentation only)
 - Issue with one day rec volume calculation
 - Energy calculation issues
- **3 Phase Validation (CR307)**

The validation will not correct the mismatches, but it will speed up the validation process and allow the ASP correction files to be issued in a more timely manner. Currently in final assurance stages, implementation date to be confirmed

Update on Progress – AMS Defects

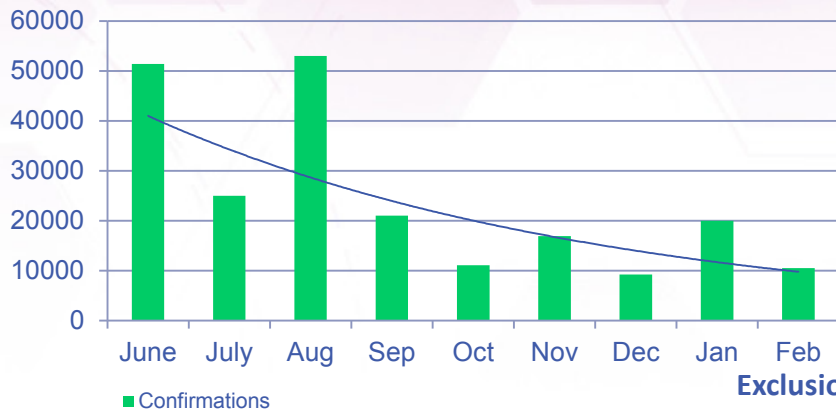


AMS invoice – Process stages vs open defects

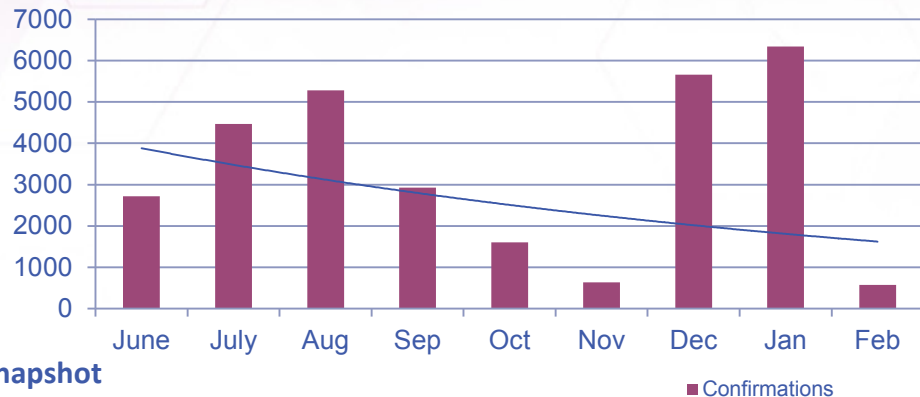


Amendment invoice exceptions/exclusions trend

Exceptions



Exclusions



Exclusions Snapshot

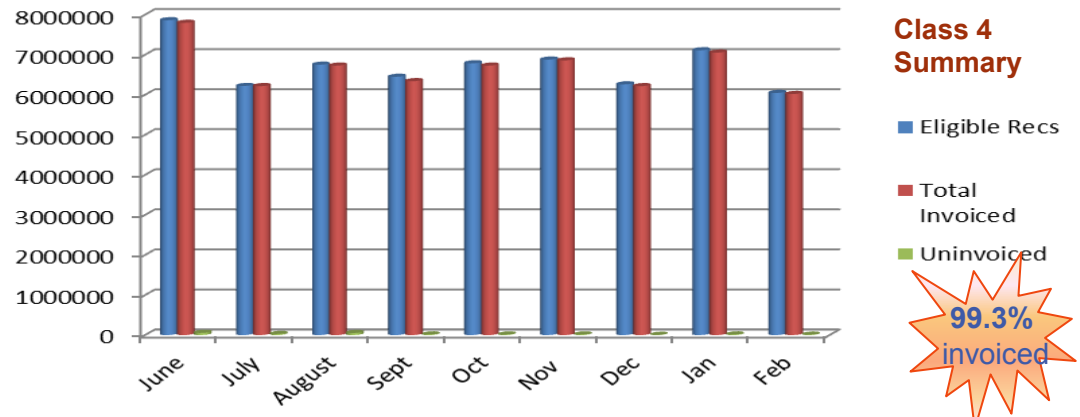
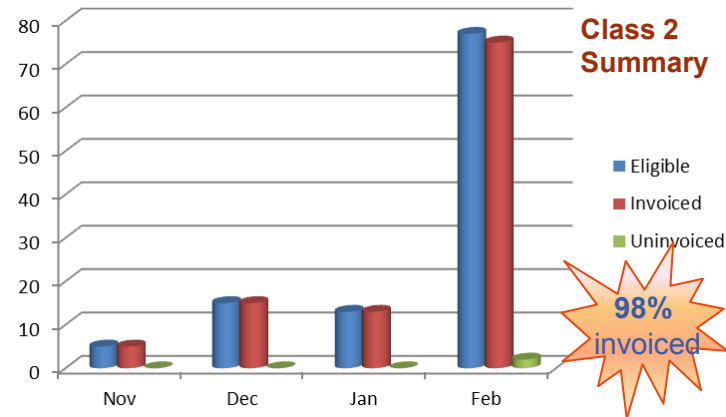
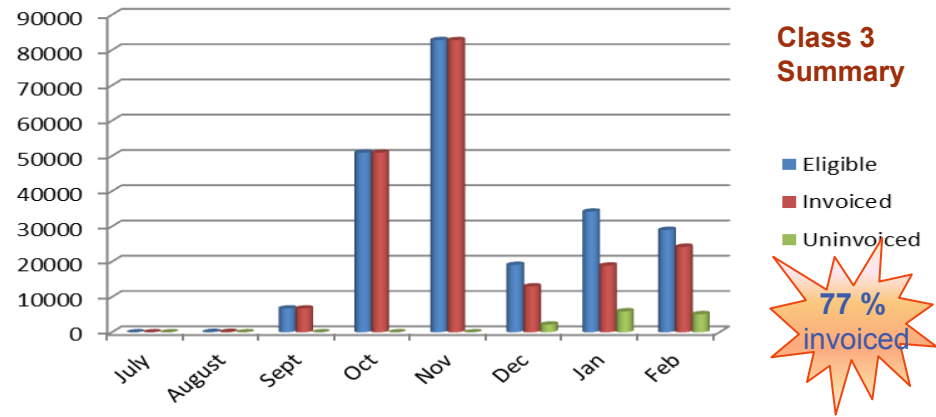
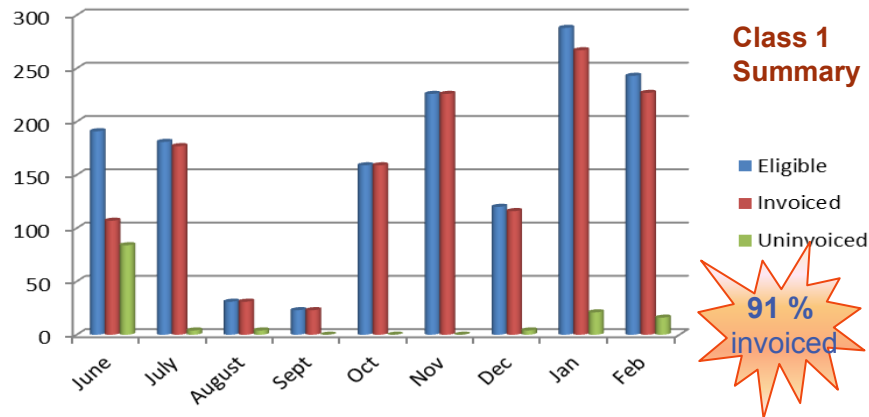


*Increase in exclusions for December and January invoice mainly due to class 3 defect

Snapshot showing
Contracts by
billing month still
excluded due to
defects

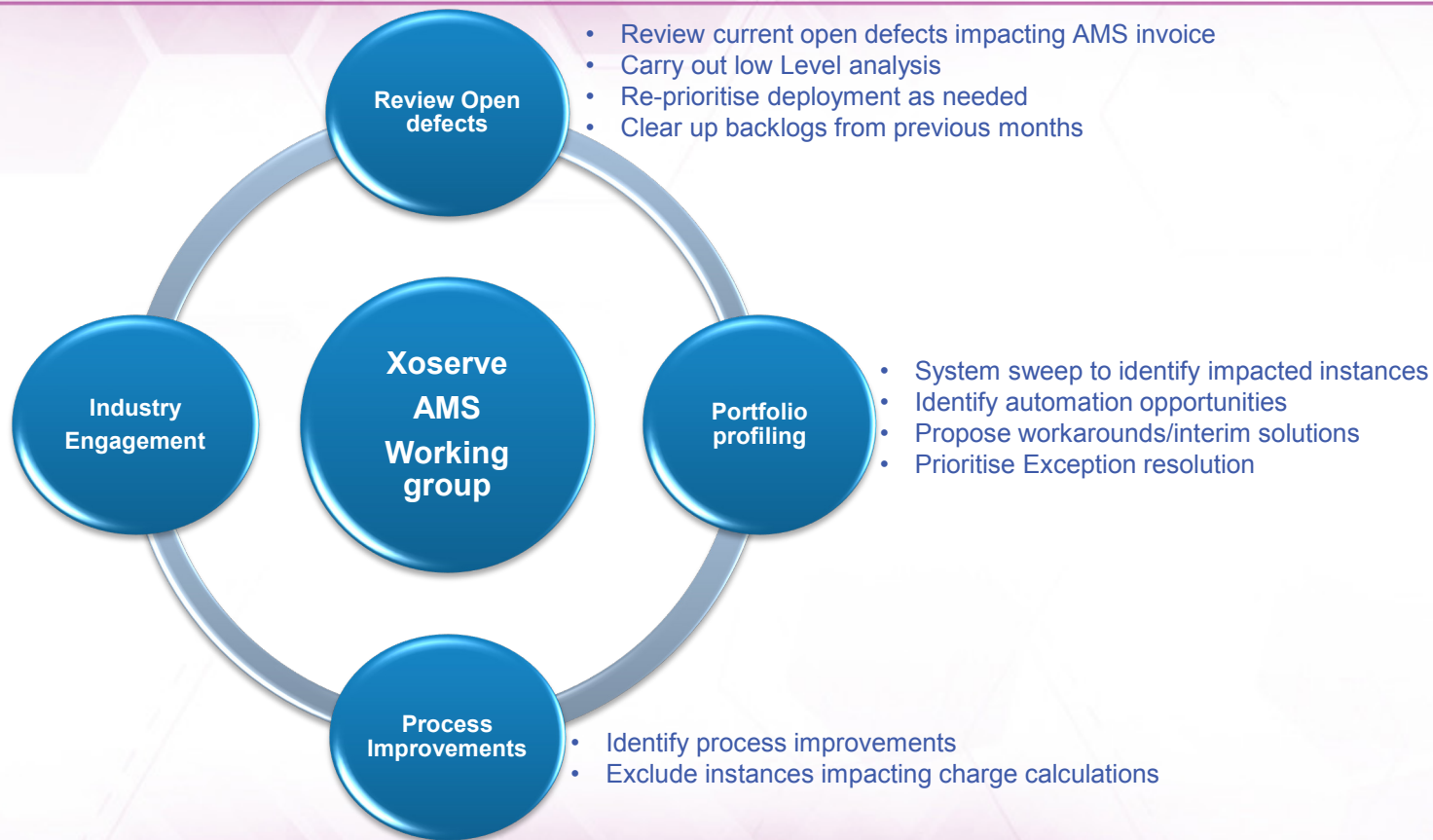
19,278 contracts
Released following
defect deployment

Amendment Invoice – Key Stats



Key Focus

- 1-2-1 Engagement
- Industry Feedback/Review



Next steps

- We plan to continue to exclude charges that have calculated incorrectly
- We will continue to update the invoice validation process in line with new scenarios and issues
- We will fully deploy change 307 and utilise this to more quickly identify mismatches and produce correction files
- There will be a Amendment Invoice ASP & AML files – The way forward workshop on Thursday 12th April.
 - To discuss the requirements of both files and to collaboratively explore potential solution options with input from your organisation.
 - The workshop is aimed at both technical and BAU parties who are familiar with the files and the processes.

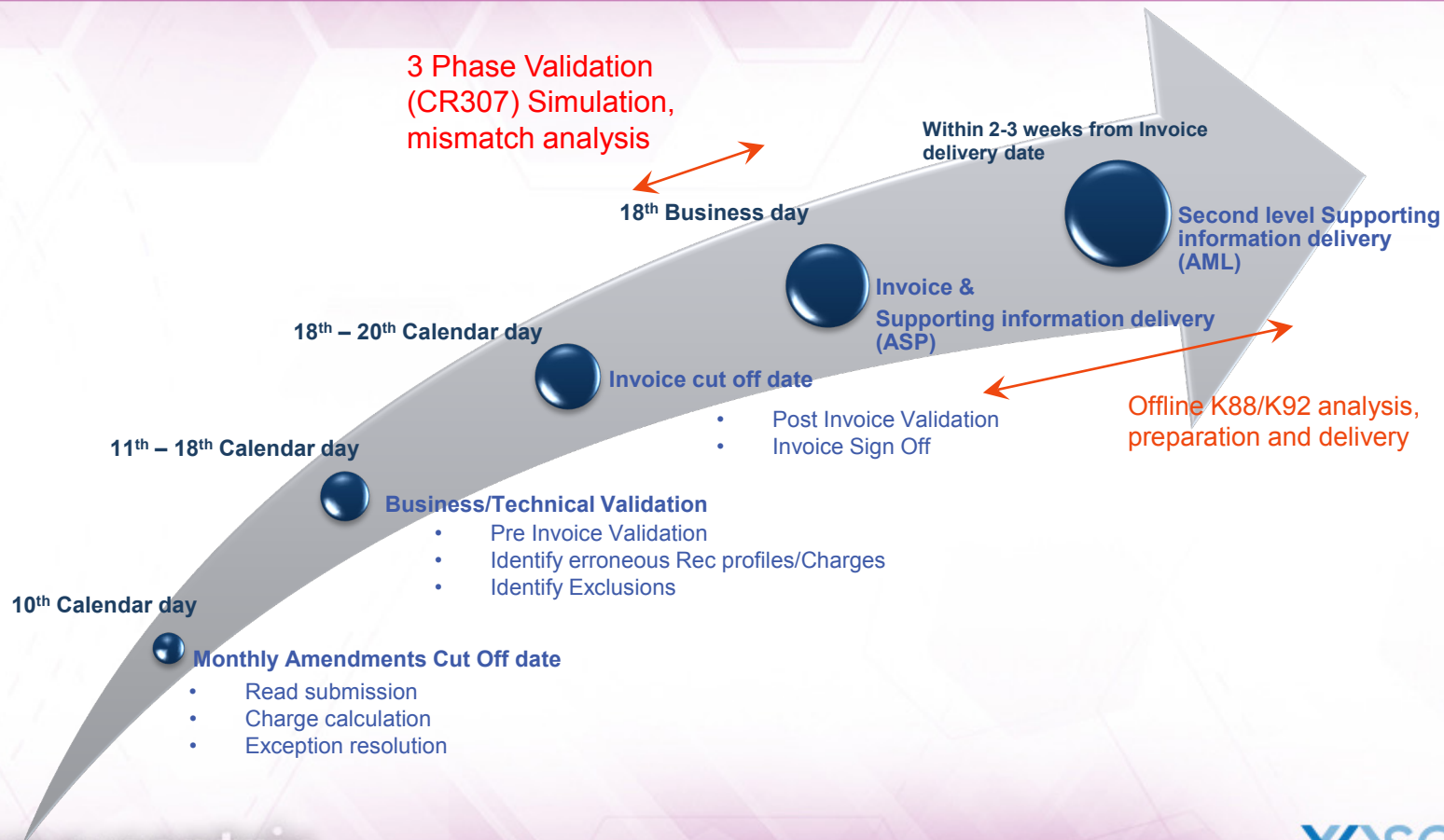
Amendment Invoice Contact Details

Please direct your feedback on to:

Vicky Spiller and Rachel Martin

e-mail: recandrbd.billing@xoserve.com

Appendix: Amendment Invoice production - Timeline



Update on Progress - Defects

Defect ID	Status	Stage		Priority
838	Not creating billing	Reads	1	D4 – Medium priority defect fix
914	Not creating billing	Reads	1	D3 - High priority defect fix
933	Not creating billing	Reads	1	D4 – Medium priority defect fix
761	Not creating billing	Billing	3	D3 - High priority defect fix
861	No Workaround, No exclusion	Reconciliation	2	D3 - High priority defect fix
913	No Workaround, No exclusion	Reconciliation	2	D3 - High priority defect fix
910	No Workaround, No exclusion	Reconciliation	2	D4 – Medium priority defect fix
863	No Workaround, No exclusion	Reconciliation	2	D4 – Medium priority defect fix
747	Exclusions	Reconciliation	2	D4 – Medium priority defect fix
881	Exclusions	Reconciliation	2	D3 - High priority defect fix
755	Workaround	Billing	3	D3 - High priority defect fix
884	Workaround	AMS Invoice Support Info	5	D3 - High priority defect fix
919	Workaround	Billing	3	D3 - High priority defect fix
720	Presentation	AMS Invoice Support Info	5	D3 - High priority defect fix
771	Presentation	AMS Invoice Support Info	5	D4 – Medium priority defect fix
848	Presentation	AMS Invoice Support Info	5	D3 - High priority defect fix
859	Presentation	AMS Invoice Support Info	5	D5 – Low priority defect fix
908	Presentation	AMS Invoice Support Info	5	D3 - High priority defect fix
920	Presentation	AMS Invoice Support Info	5	D3 - High priority defect fix
98	To be a change request	AMS Invoice Support Info	5	D3 - High priority defect fix