





In April 2024 the CDSP successfully processed **127,186,744** meter reads.

Meter reads are used to measure and calculate the volume and energy of gas going through the meter.

The CDSP successfully processed **16,240,805**Annual Quantity (AQ) submissions in April 2024.

AQ tells us the amount of gas a site is expected to use on average in one year.

The AQ is used for gas allocation, site capacity and invoicing.





16,987 contacts were raised in April 2024 within the Contact Management Service (CMS).

99% of contacts were resolved within four days.