

Dear Colleague,

We would like to draw your attention to the changes that have been implemented to the Gas Enquiry Service following the CSS P1 Incident that occurred in July 2023.

We would also like to bring to your attention an issue that we are also investigating, which was present prior to the changes we have recently implemented, but only came to our attention following the implementation.

Background

The following changes were discussed in the daily Drop In Calls for Questions for gas industry Participants chaired by Xoserve. Changes 1-5 have been delivered, and we are still looking to schedule delivery of Requirement 6.

Requirement 1 went live on 22nd September 2023. This was to amend the GES Online CSS Switching Data Screen to show GES users the Supply Start Date as recorded within CSS for the c82,000 messages impacted by the Incident that were subject to resolution by the issue of Retrospective Messages. The 'Registration Status From Date' showed the date from which the Secured Active Message (or in UNC terms the Definitive Registration Notification) was received – highlighted yellow. And the retrospective date that the Registration was recorded as Active in CSS is shown in the cells highlighted pink. This change also was reflected in the SP Switching API, so that the 'currentSupplierRegEffectiveDate' showed the date recorded in CSS.

The screenshot displays the 'CSS Switching Data' tab in a software interface. It is divided into two columns: 'Current Registration' and 'Incoming Registration'. The 'Current Registration' column shows fields like 'Registration Status From Date' (04 Apr 2015, highlighted yellow) and 'Registration Active Date' (29 Feb 2015, highlighted pink). The 'Incoming Registration' column shows 'Supply Start Date' (02T09:05:11.658+01:00, highlighted yellow) and 'Registration Inactive Date' (07T00:00:00.000+01:00, highlighted pink). To the right, a portion of an API response is visible, containing JSON data with various registration details and dates, including 'SupplyStartDate' and 'RegistrationActiveDate'.

Requirement 2-5 went live on the 4th November. This was to update the details in the screen shot below

- Requirement 2: Amend Supply Meter Point Information to show CSS Registration EFD (see pink highlight) AND retain Confirmation EFD as is.
- Requirement 3: Change label in this screen for “[UNC] Confirmation Effective Date”
- Requirement 4: Conditional formatting to highlight “[UNC] Confirmation EFD” if the two dates do not match
- Requirement 5: Conditional formatting to highlight discrepancy between pink / yellow highlighted fields in ‘CSS Switching Data’ fields

MPIN	LSP	Address	Postcode	MPF Status	MPF Status	MSN	Network Name	Network Short Code		
T 01 Y	R	MORAYSHIRE	HL	F	D	L	D	H 3	SCOTLAND GAS NETWORKS PLC	GT2

Meter Point Information		Meter Asset Date	Daily Read Confirmation Date	Contractor Asset Date	CSS Switching Date
Shopper Name	Corona Energy Retail 4 Limited	GLZ ID	SC	Exit Zone	SC1
Shopper Short Code	GLZ	Current Supplier	Corona Energy Retail 4 Limited	Network Owner EFD	03 May 2005
Current Supplier Short Code	GLZ	Incoming Supplier	Corona Energy Retail 4 Limited	Network Exit Agreement Indicator	N
Previous Supplier	Corona Energy Retail 4 Limited	Reading Frequency	D	Priority Consumer Indicator	N
Previous Supplier ID	GLZ	Meter Read Batch Frequency	N	Bypass Filled	N
Confirmation Reference	23343432	Confirmation Effective Date	01 Sep 2010	Seasonal Large Supply Point Indicator	N
Withdrawal Status	N	Market Sector Code	1	Ten Stream Site Indicator	N
Meter Link Code	Free Standing	Meter Link Code	Free Standing	UPRN	01005860027
Supply Meter Point Class	2	Meter Link Code	Free Standing	CSEF ID	N
Interruption Contract Encls	Y	Supply Meter Point Class	2	Shared SMP Indicator	N
Network Project Name		Interruption Contract Encls	Y	Network Reference	
Network Indicator		Network Project Name		ADP Name	
Network Project Start Date		Network Indicator		Network Designation Eng	
Network Project End Date		Network Project Start Date		Registration Active Date	04 Apr 2010

In addition, the GES user guide was updated to reflect the changes above and also included updates for REC change R0088 and R0110.

[Updated GES Online Portal User Guide - REC Portal](#)

Issue under investigation

Following the deployment on the 4th November 2023, we have been investigating a couple of tickets that parties have raised, which reported a number of Supply Meter Points **NOT** impacted by the P1 issue having mis-aligned dates incorrectly highlighted in the portal.

Initial investigations have found that a population of meter points are affected which are showing historic discrepancies. The examples that we have looked at have a discrepancy showing the UNC Confirmation Effective Date in 2010 and a CSS Effective Date in 2014, where the UNC Confirmation Effective Date is correct at 2010. This discrepancy existed prior to the fix, but this has been highlighted following the P1 fix to highlight the mismatch in dates by the conditional formatting defined in Requirement 4 and 5.

The team are currently investigating why the discrepancy in the data exists and will be bringing options to fix the issue in the next few days.

We will keep you abreast of any updates around the root cause and fix, as and when we get the updates.